



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 OCT -6 AM 5:56
14-SEP-2005

Repository ☐

Reference No.
10136477

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City OAKDALE

State NY

Zip Code [REDACTED]

Daytime Telephone Number
[REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/26/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2C4GP54L55R [REDACTED]

Make
CHRYSLER

Model
300

Model Year
2005

Date Purchased
07-SEP-04

Dealer's Name and Telephone Number
WESTBERRY

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
WESTBERRY

State
NY

Zip Code
11950

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-JUN-2005

Failure Mileage
14000

Failure Speed

Problem occurred 3 Times

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

BT: 2005 CHRYSLER TOWN AND COUNTRY. THE CONSUMER STATES ALL OF THE FLUID DUMPS OUT OF THE TRANSMISSION AND IT NO LONGER WORKS. THE VEHICLE IS IN THE DEALERSHIP FOR THE THIRD TIME. THEY ORIGINALLY STATED THE PAN WAS DEFECTIVE. THE DEALERSHIP NOW STATES THERE IS A HOLE IN THE CRANK CASE. THE DEALERSHIP CANNOT OBTAIN A NEW CRANK CASE, SO THEY ARE REPAIRING THE PROBLEM. THE CRANK CASES ARE ON BACK ORDER WITH NO TIME FRAME. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Adding to the safety problem is the dealer, not
wanting to recognize a problem, the first time and
spend the time to fix it. Two more problems then occurred

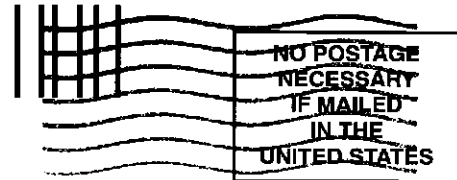
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

DASH2DOT

and dial toll free at

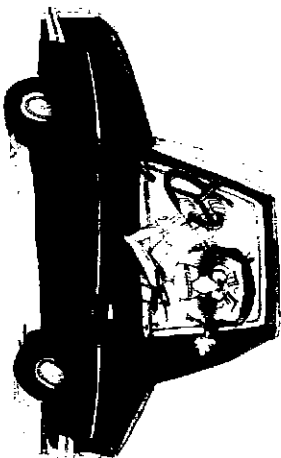
1-888-DASH-2

1-888-327-4236



John & C
255
Oakda

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(DASH) 2 DOT



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