

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 2005 OCT -6 11 5:56 13-SEP-2005		Repository <input type="checkbox"/> Reference No. 10136406	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
EAST PALM DESERT	CA				
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner		Date			
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
3VWCP21C61M		VOLKSWAGEN	BEETLE	2001	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
01-OCT-00	SAINT CHARLES AUTOMOTIVE		No: Cylinders 4	Diesel	
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	SAINT PETERS	MO			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code		
MANUAL	<input checked="" type="checkbox"/> Cruise Control	FRONT WHEEL DRIVE	021540 SUSPENSION:FRONT CONTROL ARM:LOWER BALL JOINT		
		Multiple Failure: 1			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)	Failure Mileage	Failure Speed			
01-JUL-2005					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:	Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies))					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
DT: THE CONTACT OWNS A 2001 VOLKSWAGEN BEETLE DIESEL. THE VEHICLE WILL SWAY BACK AND FOURTH ,AND THIS WAS HARD FAST SWAYS. THIS OCCURRED A LOT WHILE DRIVING. THE DEALERSHIP STATED THAT THE SWAYING WAS CAUSED BY THE FAILURE OF CONTROL ARM: LOWER BALL JOINTS. THE CONTACT HAD SEVERAL CLOSE CALLS FROM THIS BECAUSE IT WAS UNSAFE. THE VOLKSWAGEN MANUFACTURER REFERRED HIM TO NHTSA. THIS HAS OCCURRED FOR AT LEAST TWO MONTHS. HE TOOK THE VEHICLE TO DEALER TO HAVE THE WHEELS ALIGNED, AND THIS DID NOT HELP THE PROBLEM BECAUSE IT PROGRESSIVELY WAS GETTING WORSE. IT OCCURRED AT ALL SPEEDS AND PROGRESSIVELY GOT WORSE THE FASTER THAT THE CONTACT WAS TRAVELING.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.					