

Jimenez, Alberto

To: sales@theenginestore.com
Cc: Magno, Gregory
Subject: RE: Comments from ODI web user

*Add X
10136168*

Dear Mr. [REDACTED] Your e-mail to the Vehicle Safety Hotline was forwarded to the National Highway Traffic Safety Administration's Office of Defects Investigation (ODI). We appreciate the report (File No. 10136168) you previously provided on September 12, 2005. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect is warranted.

NHTSA's Office of Defects Investigation Defect Assessment Division has been provided all available data to determine whether there is sufficient evidence that would warrant opening a safety defect investigation into the failure of the torsion bar on 1992 through 1996 Astro and Safari vehicles.

For further information concerning this issue, please contact Mr. Gregory Magno, Chief, Defect Assessment Division, Office of Defects Investigation, at (202) 366-5226. Mr. Magno or one of his staff will provide you with the status of this issue.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation

-----Original Message-----

From: Yede Dennis [mailto:Y.Dennis@datatrak-dc.com]
Sent: Wednesday, September 14, 2005 12:26 PM
To: Jimenez, Alberto
Cc: Washington, Sandy
Subject: Comments from ODI web user

-----Original Message-----

From: ODIWebUser@www-odi.nhtsa.dot.gov
[mailto:ODIWebUser@www-odi.nhtsa.dot.gov]
Sent: Tuesday, September 13, 2005 12:34 PM
To: nhtsa.vah
Subject: Comments from ODI web user

FULL NAME: [REDACTED]
EMAIL : sales@theenginestore.com
SUBJECT : 92-96 Astro and Safari van torsion bar breakage

WEB USER COMMENTS:

Hello
I phoned in a safty issue on 09/12/2005 and reported the problems with the torsion bars breaking because of rust pitting. Looking at your site last night, I see almost 70 complaints on this issue. These vans are used to transport famalies and loved ones. If this goes with out investigation for much longer there is bound to be lawsuites over the deaths it has caused.

Please don't act as fast as the gov did in the hurricane relief. Do something now!

*AL
9/14/05*

I own a repair facility and did not just escape from the silly farm to bother you.

Thank you


This mail was sent using the Contact form from
<http://WWW-ODI.NHTSA.DOT.GOV> web site.

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