



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 2005 OCT 26 AM 9:29
Repository:
Reference No.: 10135998

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: GAINESVILLE State: FL Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/26/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: YV1LS61J8Y2 [Redacted]
Make: VOLVO Model: S70 Model Year: 2000
Date Purchased: 01-JUL-01 Dealer's Name and Telephone Number: TAYLOR VOLVO 352-372-4373 Engine: No. Cylinders: 5 Fuel Type: Gas
Original Owner: Dealer's City: GAINESVILLE State: FL Zip Code: 32606
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1 Failed 10 times

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-AUG-2005 Failure Mileage: 87,000 Failure Speed: 25
or when idling (in neutral)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2000 VOLVO S70. WHILE DRIVING AT SPEED OF 25-40 MPH VEHICLE WOULD CUT OUT WHILE IDLING OR SLOWING DOWN. THEN IT WOULD LURCH FORWARD. THE CONTACT WOULD PUT VEHICLE IN NEUTRAL TO TRY AND KEEP THIS FROM HAPPENING. THE VEHICLE IS CURRENTLY DEALER FOR REPAIRS. THIS HAS BEEN GOING ON SINCE AUGUST 2005 AND HAS BEEN GETTING PROGRESSIVELY WORSE. THE PROBLEM WAS DIAGNOSED AS FLUCTUATING IDLE DUE TO ELECTRONIC THROTTLE MODULE FAILURE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was told by the Volvo dealer that this particular problem is rare to occur (especially a < 90k). Also that my problem had nothing to do with my driving, maintenance of the car, etc. They further explained however it was a problem that was common in 1999-2001 Volvo's.

This appears to be a manufacturer problem yet I had to pay \$1000.00 for the repair.

The car was running & I could have continued driving it as long as I could stand the cutting off but Volvo stated it may stop running when I was going 60 mph for example. So I really had no choice did I?

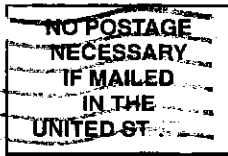
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



587-813

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

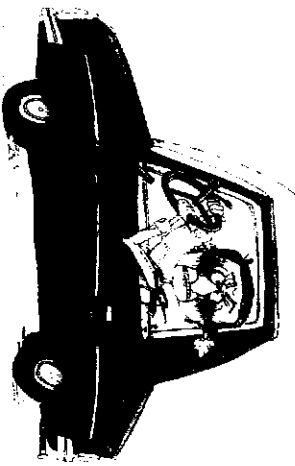
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4236

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