



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 NOV -2 PM 2:43
08-SEP-2005

Repository ☐

Reference No.
10135900

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CLINT State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize
in the absence of
Signature of Owner [REDACTED]

Manufacturer of your vehicle? ☒ YES ☐ NO
Name or address to the vehicle manufacturer.
Date 10/18/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
9B7HC13Z41G [REDACTED]

Make
DODGE

Model
RAM 1500

Model Year
2001

Date Purchased
12-OCT-02

Dealer's Name and Telephone Number
DICK POE

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☐

Dealer's City
EL PASO

State
TX

Zip Code [REDACTED]

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
012000 STEERING COLUMN

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
30-JUL-2005

Failure Mileage
58300

Failure Speed
45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 2 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e. parts repaired or replaced (and if old part is available).

DT: 2001 DODGE RAM 1500 EXTENDED CAB PICK UP TRUCK. CONSUMER'S VEHICLE WAS INVOLVED IN A HEAD ON COLLISION WHILE DRIVING 45 MPH. THIS HAPPENED ABOUT 1 MONTH AGO. DRIVER OF OTHER VEHICLE LOST CONTROL OF VEHICLE AT 60 MPH ON A WET SURFACE. UPON IMPACT, THE AIR BAGS DEPLOYED, AND PUSHED THE BRAKES DOWN, AND AT THE TIME OF IMPACT, THE CONSUMER FELT SOMETHING HIT HIM IN THE CHEST. DID NOT KNOW WHAT HIT HIM, BUT ONCE THE CONSUMER LOOKED HE DISCOVERED THAT THE STEERING COLUMN BRACKET SHEARED OFF DURING THE IMPACT, AND THE STEERING WHEEL WENT UNDER THE AIR BAG HITTING THE CONSUMER'S LOWER RIGHT RIB CAGE. THE INSURANCE INSPECTOR DID NOT REALLY PAY MUCH ATTENTION TO THE STEERING WHEEL BRACKET THAT SHEARED OFF DURING THE CRASH. THE CONSUMER HAS PHOTOS OF THE CRASH, AND A POLICE REPORT WAS TAKEN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE ACCIDENT OCCURED AS DESCRIBED IN PREVIOUS PAGE.
IN ADDITION, THE FOLLOWING INJURIES WERE SUSTAINED

① THE AIRBAG DEPLOYMENT LOOSENED THE UPPER BRIDGE
IN MY MOUTH PLUS CAUSING LATER DEVELOPING
PAINS AND BRUISES ON MY UPPER CHEST AND NECK.

② THE STEERING WHEEL DID FRACTURE THREE (3) RIBS
ON THE LOWER RIGHT PORTION OF MY RIB CAGE.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

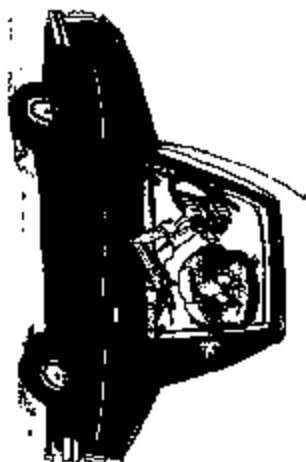
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