



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 OCT 20 PM 3:29
07-SEP-2005

Reference No.
10135702

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ELKO State NV Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/26/05

VEHICLE INFORMATION

17 digit VIN: 4UZAACHY650 [REDACTED]		Make: ITASCA		Model Year: HORIZON		Model Year: 2005	
Date Purchased: 25-AUG-05	Dealer's Name and Telephone Number: 7TH HEAVEN 1-208-343-6203			Engine: No: Cylinders 6		Fuel Type: Diesel	
Original Owner ☒	Dealer's City: BOISE		State ID	Zip Code			
Transmission Type: AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain: REAR WHEEL DRIVE		Vehicle Component Code: 351500 EQUIPMENT: RECREATIONAL VEHICLE: LPG WATER HEATER			
				Multiple Failure: 1			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 27-AUG-2005
Failure Mileage: 1810
Failure Speed: NA

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code		Tire Failure Type		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2005 WINNEBAGO ITASCA HORIZON 40FD. THE MOTOR HOME HAS A PROBLEM WITH THE HOT AIR EXCHANGE THAT GOES TO THE FURNACE THE PIPES ARE NOT HOOKED UP, AND IT IS PUTTING ALL THE HOT AIR INTO THE VEHICLE. THIS IS NOT ONLY A PROBLEM WITH CARBON MONOXIDE BUT ALSO A FIRE HAZARD. HE HAS CONTACTED THE DEALERSHIP, WHO CONTACTED THE MANUFACTURER, AND THEY WERE GOING TO CORRECT THE PROBLEM. THE DEALERSHIP TOLD THE CONSUMER THAT THEY HAVE HAD MULTIPLE PROBLEMS WITH THESE MOTOR HOMES. HE FELT THAT THEY SHOULD FIX ALL MODELS OF THESE MOTOR HOMES BECAUSE OF THE SAFETY ISSUE. THIS PROBLEM EXISTED SINCE THE SECOND DAY OF PURCHASE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FRESH AIR AND HEAT EXCHANGE PIPE, FROM MAIL FURNACE
TO OUTSIDE VENT NOT INSTALL CORRECTLY HOT AIR
BLowing INTO FLOOR OF COACH. CONTACTED DEALERSHIP
THEY FOUND 2 MORE MOTORHOMES WITH SAME PROBLEM.
OK THERE LOT

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

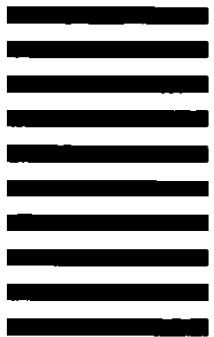
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

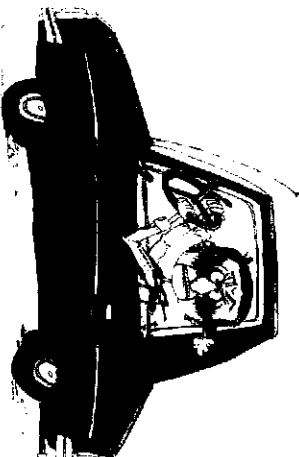
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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