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Subj: RE: DEFECTIVE DOOR HINGES (Safety Problem)-DOUG-SR
 Date: 8/8/2006 1:20:32 PM Pacific Daylight Time
 From:
 To:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You may visit our website at www.safercar.gov for information on how to file a Vehicle Safety Complaint. The methods to file a complaint are as follows:

- Website
- Contacting our Hotline
- Printing the web form and mailing it to NHTSA

You may also visit our website at www.safercar.gov for information pertaining to Recalls and Defects. The site will provide you with the following resource information:

- Compliance Testing Database
- How to File a Complaint
- Early Warning Reporting Assistance
- Questions and Answers on Recalls and Defects
- View Existing Defect Investigations
- Monthly Defect Investigation Reports
- Search Technical Service Bulletins

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. ~~It is not intended to be used as a basis for any legal action.~~ National Highway Traffic Safety Administration, Office of Defect Investigation, NHTSA-10221, 400 7th Street, SW, Washington, DC 20590."

From: Sb2snafoou@aol.com [mailto:Sb2snafoou@aol.com]

Sent: Sunday, August 07, 2005 8:14 PM

To: nhtsa.vsh

~~Subject: DEFECTIVE DOOR HINGES (Safety Problem)~~

Dear Webmaster :

I own a 2000 GMC Jimmy (ENVOY) DIAMOND EDITION. I bought it NEW from our local Dealership. With Major Guard Protection (extra Protection Insurance. I currently have 40,000 miles and two years left on Major Guard Insurance. **A SAFETY PROBLEM HAS SURFACED.** The TOP HINGES on the two FRONT DOORS, (The hinge pin holes have elongated, hinge castings are Cracking.) **CAUSING DOORS TO OPEN, WHILE DRIVING DOWN THE FREEWAY.**

The Front Doors are now Sagging and not aligning up correctly to the Striker Plate.

I have Stopped by our LOCO Dealership and talked to the SERVICE WRITER. HE looked

Monday, August 08, 2005 America Online: Sb2snafoou

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for T S B Bulletins for my 2000 Jimmy (Ervo). He said there was NO Bulletins
or RECALLS on the DOOR HINGES. But Noticed THEY HAVE CHANGED FROM
WELDED HINGES BACK TO BOLT ON HINGES. And the problem is not covered
By General Motors or MAJOR GUARD (MRP Protection Plan).

AND FOR APPROXIMATELY FROM \$700 to \$800 DOLLARS they could change the
Hinges to solve the Problem.

SHOULDN'T DOOR HINGES LAST LONGER THAN 5 YEARS ON ANY VEHICLE.

I wonder how many other GMC & CHEVY owners are having the same Problem, THE
DOORS POPPING OPEN WHILE DRIVING..

THANK YOU,

Please Respond,

E-mail