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EXECUTIVE SECRETARIAT

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August 13, 2005

NATIONAL HIGHWAY
TRAFFIC SAFETY ADM.

William Clay Ford, Jr.
Chairman of the Board and
Chief Executive Officer
Ford Motor Company
One American Road
Dearborn, MI 48126

Dear Mr. Ford,

Last month I wrote to Ms. Cischke about our 2000 Expedition that I own which came equipped with a jack that better conforms to a sedan than to an SUV. I did get a call from someone who did identify themselves but I was home sick in bed and really wasn't feeling very talkative nor did I catch the name of the caller.

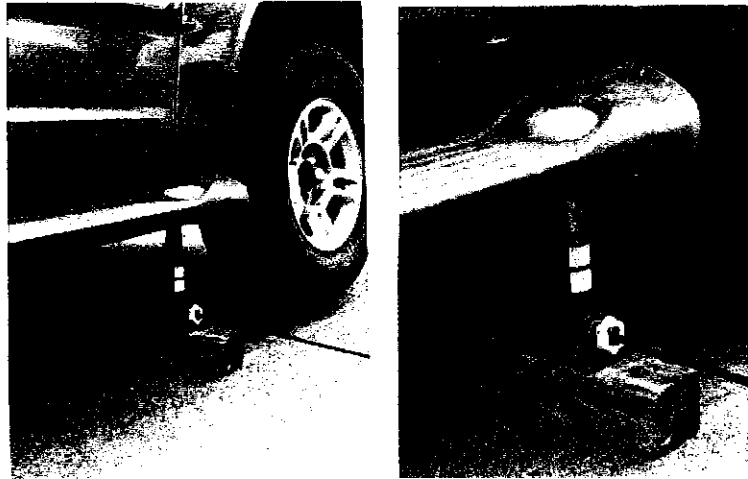
The upshot of that phone call was that they were calling for more information "for the record" and ended the call with an apology that they can't help me at this point since they determined during that 2-minute call that there was reasonable doubt surrounding the circumstances of how this particular jack got into our SUV.

To further your Company's investigation of this situation here's some additional information.

On 5/5/2002, we bought this vehicle from the original owner [REDACTED] of [REDACTED] Ocoee FL [REDACTED] who purchased the Expedition from Heintzelman's Ford Truck Center in 2424 North John Young Parkway, Orlando, FL 32804 (407) 298-1000. [REDACTED], I believe has now moved to [REDACTED], Orlando, FL [REDACTED].

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Here again are the photos that depicted a recent flat tire event that also documents a very unsafe "rigging" condition that had to be employed in order to change the flat:



The jack provided with the vehicle doesn't work with the vehicle. The jack, when fully extended, didn't even lift the tire off of the ground. Additionally, the jack was highly unstable and when cars zoomed past, the SUV rocked dangerously, because a wood 4" x 4" had to be used just to reach the point where the SUV could even get off the ground. I could have very well become another highway statistic.

I also asked why isn't a cross-wrench standard equipment for the auto? The Ford lug wrench provided gives no leverage to move the lugs, let alone give any ground clearance when you use the jack without the wooden plank.

During the school year, the Expedition is used daily to carpool children to and from school daily during the school year on two Interstate highways on a roundtrip that exceeds 100 miles a day, five schooldays a week, 36 school weeks out of the year. School starts this Tuesday , August 15th and now I'm even more concerned that when the next flat happens, I will have a carload of kids on one of the Interstates, *and...* I still won't have what I need to safely resume driving.

Since I'm not readily reachable by phone during business hours, I'd like to know your reaction and response by written reply to this very dangerous emergency road situation Mr. Ford?

Very Sincerely,



Owner of 2000 Expedition XLT 2WD
VIN 1FMRU15L1YL[REDACTED]

[REDACTED]
Daphne, AL [REDACTED]

CC: Dr. Jeffrey W. Runge, Administrator, National Highway Traffic
Safety Administration