



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 OCT -6
07-SEP-2005

Repository ☐

5:58
Reference No.
10135555

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXX
Address XXXXXXXXXX
City LOVELAND State CO Zip Code XXXXXX

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1B7HG2AN31 XXXXXX		Make DODGE	Model DAKOTA	Model Year 2001
Date Purchased 08-FEB-03	Dealer's Name and Telephone Number PEDERSEN TOYOTA 970-223-3100		Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner ☐	Dealer's City FORT COLLINS	State CO	Zip Code 80525	
Transmission Type AUTOMATIC	☒ Antilock Brakes ☐ Cruise Control	Powertrain 4 WHEEL DRIVE	Vehicle Component Code 021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT Multiple Failure: 2	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-AUG-2005	Failure Mileage 31915	Failure Speed	
---------------------------------	--------------------------	---------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT OWNS A 2001 DODGE DAKOTA. THE UPPER BALL JOINTS HAD TO BE REPLACED AT 31,915 MILES. THE LOWER BALL JOINTS WERE REPLACED AT 37,556 MILES. THE SERVICE DEALER STATED THAT THERE WERE PROBLEMS WITH THIS YEAR, MAKE, AND MODEL VEHICLE. THE CONTACT STATED THAT WHILE DRIVING THERE WAS A CLANKING NOISE COMING FROM THE FRONT END OF THE VEHICLE. HE DID NOT NOTICE THAT THERE WAS A PLAY IN THE STEERING UNTIL THE LOWER BALL JOINTS WERE REPLACED. SINCE THE REPLACEMENT IT HAS A TIGHTER STEERING CONTROL. THERE WAS A RECALL ON THE UPPER BALL JOINTS, BUT THERE HAS BEEN NO RECALL ON THE LOWER BALL JOINTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE NOT HAD ANY CRASHES AS A RESULT OF THE FAILURE. I HAD IT REPAIRED AS SOON AS I HEARD THE NOISE.
IF CHRYSLER IS REPLACING UPPER BALL JOINTS BECAUSE THEY CAN FAIL AND CAUSE ACCIDENTS, THEN THEY SHOULD REPLACE THE LOWER BALL JOINTS AS WELL. ESPECIALLY IF BOTH SETS FAIL AROUND 35000 MILES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

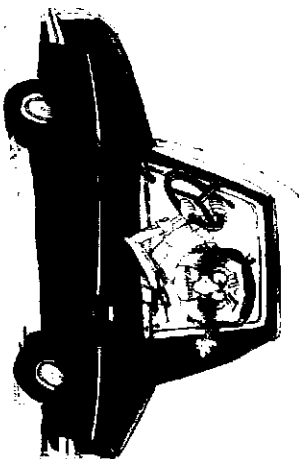
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

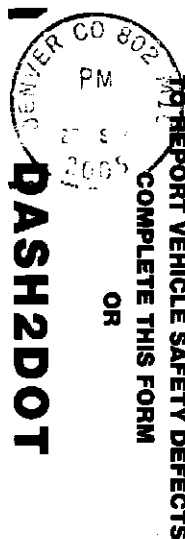


U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

and dial toll free at



**VEHICLE
OWNER'S
QUESTIONNAIRE**
DOT AUTO SAFETY HOTLINE