



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2005 OCT 18
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

5:27
01-SEP-2005

Repository ☐

Reference No.
10136117

OWNER INFORMATION (Type or Print)

Name

Address

City

SPRING

State

TX

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2CAGAE

Make

CHRYSLER

Model

PACIFICA

Model Year

2005

Date Purchased
01-JUL-05

Dealer's Name and Telephone Number

DEMONTROD BROW CONROE

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

BROW

CONROE

State

TX

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-AUG-2005

Failure Mileage

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC035)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fat.

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

1

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2005 CHRYSLER PACIFICA. THE VEHICLE STALLED FOR NO APPARENT REASON. THIS INCIDENT OCCURRED WHILE DECELERATING AND BRAKING. THERE WAS NO PRIOR WARNING BEFORE THIS INCIDENT. THE CONTACT PUT THE VEHICLE IN PARK AND RESTARTED THE VEHICLE. THE VEHICLE RESTARTED BACK PROPERLY. THIS WAS THE FIRST TIME THIS INCIDENT HAPPENED. THE VEHICLE HAS AUTOMATIC TRANSMISSION. THE DEALERSHIP SAID THERE WHERE NO CODES SHOWN. THEREFORE, THE DEALERSHIP WOULD NOT DO ANYTHING ABOUT THE VEHICLE. SHE WAS SCARED TO DRIVE THE VEHICLE BECAUSE SHE HAD THREE CHILDREN. THE VEHICLE HAD LESS THAN 3000 MILES ON IT. SHE WAS TRAVELING 55 MPH BEFORE SLOWING DOWN TO MAKE A TURN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car just died. almost ran into parked
car next to me. Dealership says they have
never heard of the problem. I have been in
contact with many people with the same problem.

Thank you



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

ATTN: ALI

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).