



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

205 OCT 14 PM 1:06
01-SEP-2005Repository Reference No.
10135088

OWNER INFORMATION (Type or Print)

Name

Address

City

SOUTH FULTON

State TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

| | | | | |
|---|--|--------------------------------|---|--------------------|
| 17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1G NAC1 [REDACTED] | | Make CHEVROLET | Model SUBURBAN | Model Year 2003 |
| Date Purchased 01-JAN-03 | Dealer's Name and Telephone Number PETTY MOTORS | | Engine: No. Cylinders 8 | Fuel Type: Gas |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City FULTON | State KY | Zip Code 42041 | |
| Transmission Type AUTOMATIC | <input checked="" type="checkbox"/> Anti-lock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain REAR WHEEL DRIVE | Vehicle Component Code 353800 EQUIPMENT:ELECTRICAL:AIR CONDITIONER | |
| Multiple Failure: 1 | | | | |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | | |
|---------------------------------|-----------------|---------------|--|
| Incident Date(s) 01-MAY-2003 | Failure Mileage | Failure Speed | |
|---------------------------------|-----------------|---------------|--|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|----------------------------------|--|--------------------------------|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/85R15) |
| DOT No. (Example: DOTM1A8ABC038) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: |
| Tire Component Code | Tire Failure Type | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), crash(es), and injuries.)

| | | | | |
|--|---|---------------------------|------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fatality <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police N |
|--|---|---------------------------|------------------|-------------------------|

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2003 CHEVROLET SUBURBAN. THE CONTACT STATED THAT THE GM DEALERSHIP TRIED SEVERAL TIMES TO REPAIR THE VIBRATION AND HUMMING NOISE COMING FROM AIR CONDITIONER. HOWEVER GM MANUFACTURER WROTE A LETTER TO THE DEALERSHIP, TELLING THEM TO STOP ALL ATTEMPTS TO REPAIR THIS VEHICLE UNTIL THEY COME UP WITH A SOLUTION FOR THIS TYPE OF PROBLEM. THE CONTACT HAS BEEN HAVING THIS PROBLEM FOR A COUPLE OF YEARS. THE CONTACT STATED THAT ONE COULD FEEL A HUMMING NOISE IN THE STEERING WHEEL WHILE DRIVING. THIS OCCURRED ALL THE TIME WHILE THE AIR CONDITIONER WAS TURNED ON. IF THE AIR CONDITIONER WAS OFF THEN ONE WOULD NOT HEAR THIS NOISE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.