



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 JAN -4 PM 2:50
31-AUG-2005

Repository ☐

Reference No.
10134950

OWNER INFORMATION (Type or Print)

Name
Address
City MADISON State OH Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an your name or address to the vehicle manufacturer.
Signature of Owner Date 12/12/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3GNGK26J3VG

Make CHEVROLET	Model SUBURBAN	Model Year 1997
Date Purchased 02-OCT-01	Dealer's Name and Telephone Number	Engine: No: Cylinders 8
Original Owner ☐	Dealer's City	Fuel Type: Gas
State	Zip Code	
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4 WHEEL DRIVE
Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK		
Multiple Failure: 1		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-JUL-2005

Failure Mileage
105000

Failure Speed
20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment ☐ Prior Repair

Failure Location:

Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No

Number of Persons Injured Number of Deaths Reported to Police ☒ Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER STATES 1997 CHEVROLET SUBURBAN HAS BRAKE PROBLEMS. THIS RESULTED IN A CRASH, AND THERE WERE ONLY MINOR INJURIES. THE BRAKES JUST STARTED HAVING PROBLEMS FOR A COUPLE OF WEEKS. BEFORE THE CONSUMER COULD GET A CHANCE TO HAVE THE BRAKES CHECKED, HAD AN ACCIDENT. THE BRAKES WERE CHECKED AND FIXED AFTER THE ACCIDENT, AND THE MECHANIC AT THE DEALERSHIP TOLD THE CONSUMER THAT THIS WAS VERY COMMON WITH CORROSION BUILD UP. THE CONSUMER HAD TO PAY \$1300.00 TO FIX THE BRAKING SYSTEM. PRIOR TO THE ACCIDENT THE BRAKES WERE LOSING POWER, AND IT WAS DIFFICULT TO STOP. THIS WAS AN INTERMITTENT PROBLEM. THE CONSUMER CONTACTED GM ABOUT THE PROBLEM WITH AN E-MAIL, WITH NO RESPONSE. THE CONSUMER LIVES IN A SALT-BELT STATE. THE MECHANIC STATED THAT THERE WAS A CORROSION BUILD UP ON THE ABS SENSOR. A POLICE REPORT AND A INSURANCE REPORT WERE TAKEN. THE SPEED WAS AROUND 20 MPH.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I know that recent models were recalled for this exact same reason, and I think the manufacturer should be responsible for the same problem in the 1997 model.

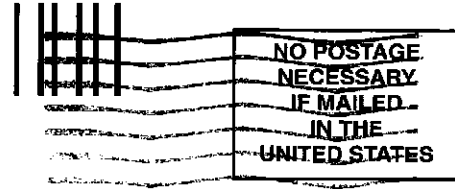
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of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

1-888-DASH-2-DOT



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OWNER'S
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DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

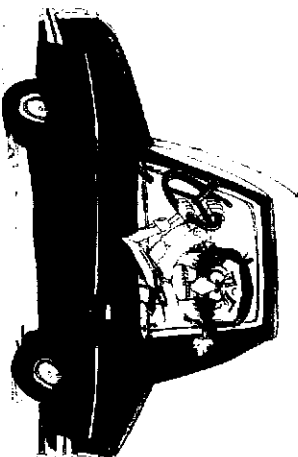
OR

DASH2DOT

and dial toll free at

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