



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

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31-AUG-2005 57

FOR AGENCY USE ONLY 100148

Date Received
Repository
Reference No.
10134949

OWNER INFORMATION (Type or Print)

Name
Address
City HURST State TX Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date 9/17/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SMT800
Make TRIUMPH Model BONNEVILLE Model Year 2001
Date Purchased 01-OCT-01 Dealer's Name and Telephone Number EUROSPOUT CYCLES 817-838-8135 Engine: No: Cylinders 2 Fuel Type: Gas
Original Owner Dealer's City FORT WORTH State TX Zip Code
Transmission Type Antilock Brakes Powertrain REAR WHEEL DRIVE Vehicle Component Code 200000 WHEELS
MANUAL Cruise Control Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 07-MAR-2003 25-JUL-2005 Failure Mileage 1500 27,000 Failure Speed 84-MPH - 2005 10MPH RESULTED IN FLAT TIRE. 29,500 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DDTMAL9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies):
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: WHILE RIDING A 2001 TRIUMPH, BONNEVILLE MOTORCYCLE THERE IS A RECURRENT PROBLEM OF THE SPOKES BREAKING OFF ON THE REAR WHEEL. ON THE REAR WHEEL THERE WERE FOUR DIFFERENT TYPES OF SPOKES, THE SAME SPOKE KNOWN AS THE OUTSIDE LEFT HAND SPOKE WAS THE SPOKE THAT CONTINUED TO BREAK. THIS PROBLEM OCCURRED WITHOUT ANY INCIDENT OR DAMAGE TO THE MOTORCYCLE OR WHEEL. IT SIMPLY OCCURRED ON ITS OWN. THE CONSUMER TOOK THE MOTORCYCLE TO THE DEALER FOR REPAIRS, THEY REPLACED THE SPOKE. THE DEALER DID NOT KNOW WHY THIS FAILURE OCCURRED, THERE WERE NO APPARENT DAMAGE TO THE WHEEL OR RIM. THIS FAILURE HAPPENED AGAIN WHILE THE CONSUMER WAS DRIVING ON THE ROAD AT 70 MPH, AND THE FAILURE RESULTED IN A FLAT TIRE. A CRASH WAS SOMEHOW AVOIDED. THE MOTORCYCLE WAS TAKEN TO ANOTHER AUTHORIZED TRIUMPH DEALER FOR REPAIRS. THE DEALER COULD NOT OFFER A REASON FOR THIS FAILURE. CONSUMER BECAME CONCERNED AND CONTACTED THE MANUFACTURER REGARDING THE ISSUE. TRIUMPH, AMERICA WOULD NOT OFFER ANY REMEDY FOR THE CONSUMER, THEY STATED THIS WAS MOST LIKELY DUE TO IMPROPER MAINTENANCE OR SOME SORT OF ROAD HAZARD. THIS IS STILL A PROBLEM ON THE MOTORCYCLE AT THIS TIME. TRIUMPH AMERICA, MODEL OF BONNEVILLE, 2001.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.