



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 15 AM 8:55  
31-AUG-2005

Repository ☐

Reference No.  
10134883

OWNER INFORMATION (Type or Print)

Name

Address

City EVANSVILLE

State IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize  
in the absence of  
Signature of Owner

Signature of Owner ☒ YES ☒ NO  
Date 10/21/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1D7HA16

Make

DODGE

Model

RAM 1500

Model Year

2002

Date Purchased  
14-MAY-02

Dealer's Name and Telephone Number  
EXPRESSWAY DODGE INC

Engine:  
No. Cylinders 8

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City  
EVANSVILLE

State  
IN

Zip Code  
47715

Transmission Type

☒ Automatic

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

126000 EXTERIOR LIGHTING:TURN SIGNAL

Multiple Failures 50

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-JAN-2005

Failure Mileage  
80000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1RABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
i.e., parts repaired or replaced (and if old part is available).

BT: THE OWNER WAS DRIVING ON THE CITY STREET IN JANUARY AND PUT ON THE TURN SIGNAL TO TURN RIGHT. THE OWNER LOOKED DOWN AND SAW THAT THE TURN SIGNAL WAS FLASHING TO THE LEFT. THE SAME THING OCCURRED OVER AND OVER AGAIN. SOMETIMES FOR EXAMPLE IF THE LEFT TURN SIGNAL WAS PUT ON THE INDICATOR WILL SHOW THE TURN SIGNAL TO THE LEFT. THE OWNER SAID SOMETIMES IF HITTING THE STEERING WHEEL THE INDICATOR WILL SWITCH TO THE OTHER DIRECTION. THE OWNER TOOK IT TO THE DEALERSHIP. AND THEY COULD NOT FIND CAUSE OF THE PROBLEM. THE OWNER CONTACTED DODGE, WHO SAID THE OWNER COULD TAKE THE VEHICLE TO ANOTHER DEALERSHIP. THE OWNER THOUGHT THAT WAS STUPID. THE PROBLEM DID NOT HAPPEN EVERY TIME HE USED THE TURN SIGNAL, BUT NEVER KNEW WHEN IT WILL HAPPEN. WHEN IT DID HAPPEN IT SEEMED TO REPEAT ITSELF. THEN, IT WON'T HAPPEN FOR A WHILE. THERE WAS NO WARNING LIGHTS OR NO OTHER WARNING WHEN THE PROBLEM OCCURRED. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statement summary thereof, may be used in support of the agency's action.