



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05 OCT 26 AM 9:26
26-AUG-2005

Repository

Reference No.
10134612

OWNER INFORMATION (Type or Print)

Name

Address

City

BRITISH COLUMBIA

State

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/10/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SAJMN1240

Make

JAGUAR

Model

XJVB

Model Year

1999

Date Purchased
30-JUN-05

Dealer's Name and Telephone Number

MCL MOTORS / Campus Auto Sales

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

VANCOUVER

State

B.C.

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

26-AUG-2005

Failure Mileage

122947

Failure Speed

22077

TRANSMISSION LOCKED UP

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/86R15)

DOT No. (Example: DOTM15ABC038)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

07: 1998 JAGUAR XJVB. THE CONSUMER STATES THE TRANSMISSION LOCKED. THE VEHICLE IS AT A TRANSMISSION PLACE NOW. THE TRANSMISSION LOCKED IN THE DRIVEWAY, AFTER IT SAT FOR APPROXIMATELY HALF AN HOUR HE TOOK IT TO DEALER. THIS IS THE ONLY TIME THIS HAPPENED. THERE WAS RECALL 99V138000 CONCERNING TRANSMISSION. WHEN HE CALLED JAGUAR, THEY STATED THIS VEHICLE WAS NOT PART OF THE RECALL. THIS IS A COMPLAINT FROM CANADA, THE MILEAGE IS IN KILOMETERS. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**