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[REDACTED]
So. Windsor, Ct [REDACTED]

JUN 24 AM 5:10

3/19/05

NHTSA U.S. Department of Transportation
Washington, DC 20590

cc Buick Motor Division
Customer Relations Center
902 E. Hamilton Ave
Flint, MI 48550

cc Clyde Chevrolet Buick
806 Talcottville Rd P O Box 918
Vernon, CT 06066-0918

Sirs:

Please find enclosed a drivers door handle from our 1998 Buick Park Avenue

This part malfunctioned due to a broken PLASTIC tab. Thus the door could not be opened from the outside. The latch was not forced.

In the event of an accident which resulted in the operator of the vehicle becoming unconscious, the drivers door could not be opened-
a serious safety hazard.

We sincerely hope this situation can be resolved to prevent any such occurrence in the future.

Thank you for your consideration.

[REDACTED]

encl Copy of repair invoice.

[REDACTED]

Edison
4/25/05

Parts received by NYS-211
4/20/05

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).