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August 2, 2005

To Whom It May Concern:

2005 AUG 16 12:51 EXECUTIVE SECRETARIAT
2005 AUG 16 2:46

Enclosed is a copy of my receipt in response to the letter I recently received.

Subject: Safety Recall UU 1999-2000 Model year Volkswagen Golf and GTI Vehicles Equipped with a Gasoline Engine Inspect Fuel Supply Module for Leaks and Install a Connector on Fuel Line; Replace Fuel Supply Module if Necessary.

In addition, I just wanted to let the Volkswagen of America, Inc. to know that I was surprised to learn after reading the letter that what happened to my car was a recall issue.

I want Volkswagen of America, Inc. to know what I experienced looking back that day. While driving home we felt a big bumped and heard a sound that a can had just cracked. We thought we hit a pothole. I called AIG Insurance and reported the problem. Then I called McCully Union Service and was advise to call a towing company because it was dangerous to drive the car. My car was towed to the service station for a check up. I also called the Hotline number for potholes to make sure they will fix the holes as soon as possible. I called AIG to follow up my report and unfortunately, I was told there was no damage from a pothole. I have no idea why my car started to smell gas out of nowhere. I am losing gasoline so quickly that I have to buy gas more than I normally do. I have to walk my son to and from school while my car was in the repair shop.

On the other hand, I also want to let your staff to know that I am very thankful we are safe because of caring people, especially the driver himself. They were driving behind my car and followed us all the way home. I was scared without knowing why they followed us and as soon as I parked and get out of my car, the driver told me that I was leaking gasoline while driving on the road. I don't know what to say but thanked them for keeping us safe from getting in an accident on the road.

I love my Volkswagen but I am disappointed to know that a recall issue can harm people without them knowing there are problems with the vehicle they are driving. As stated in the letter that "leaking fuel may cause a fire", my ten-year-old son and myself were in a dangerous situation no one knew what could have happened that day.

I am hoping that future recall problems discovered along the way need to be given immediate attention before something dangerous could happened to people with Volkswagen vehicles.

Thank you very much for your immediate attention on this matter.

Sincerely,

[Redacted signature block]

Edison
8/24/05

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**