

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECT 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov		FOR AGENCY USE ONLY	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Street: [REDACTED] Apt. No.: [REDACTED] City: <u>Oroville</u> State: <u>CA.</u> [REDACTED] Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: <u>6/2/99</u>		Date Received: <u>6/22/99 11:01</u> Reference No.: <u>10134490</u> Daytime Telephone Number: [REDACTED]	
PRODUCT INFORMATION			
Vehicle Ident. No. (VIN) (17 Digits) <u>2GTEK19R1V1</u>		Make <u>GMC</u>	Model <u>K1500 SIERRA</u>
Purchased Date <u>3-97</u>		Dealer's Name <u>Courtesy Motors Auto Center Inc.</u>	Engine Size (CID/CC/L) <u>5.7</u>
<input type="checkbox"/> New <input type="checkbox"/> Used		Dealer's City <u>CHICO</u>	State <u>CA</u>
Manufacture Date (on driver's door or pillar) <u>2/97</u>		Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Air Bag <input checked="" type="checkbox"/> Seat Belt <input type="checkbox"/> Child Seat
		State <u>CA</u>	Zip Code <u>95926</u>
		No. Cylinders <u>8</u>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
		Drivetrain <input checked="" type="checkbox"/> 4-Wheel	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s)		Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Brand		Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
		Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)			
Crash	Fire	Number Persons Injured	Number of Fatalities
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	-	-
Reported to Manufacturer			
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).			
<p>Problem: The vehicle does not de-accelerate/slowdown when Accelerator is released, the Rpm remains the same indefinitely and/or it will momentarily drop to engine compression then resume previous RPM or slightly less creating a slight acceleration. Example: Traveling on a downgrade or approaching a curve you remove foot from pedal and nothing changes does not de-accelerate forcing you to override with brakes or/and downshift. At times downshifting does very little except increase RPM.</p> <p>This problem is dangerous at any time especially when</p>			
			Continue on back.
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

mountain or off Road Driving as this vehicle was designed to operate, If your off Road Low gear it will Remain at 1800 RPM or whatever you were Traveling at until it is overrunden with Braking I Have Tried every combination of Throttle & Error testing and my conclusion is some sort of Control/sensor Failure while driving.

Although Service Dept claim no problem found there is deturately a driveability problem which is need on the driver, Brakes and the vehicle itself as it doesn't function as designed. ON a special note my wife will no longer drive The Truck as she is unsave of its response saying it won't Slow down and hard to stop. Please investigate and Advise us to what course I must do to Get this Fixed and this must be Fixed. Here are some work orders And everytime its in for Service the problem has been maintained. I have Also Contacted GMG on at least 2 Occasional occasions. They says it cant be Declared ATTACH ADDITIONAL SHEETS IF NECESSARY

please Help

Thank you

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline, NSA-10.1 400 7th Street, SW Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

end dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration http://www.nhtsa.dot.gov/home

I Failed To Mention That you
can AT Times put Transmission into
Neutral Then back in the desired gear
and the vehicle will then slow until
you slightly Accelerate then RPM will
again remain at whatever