



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10134284

Daytime Telephone Number

E-mail Address

OWNER INFORMATION (Type or Print)

Name

Address

City

KIMBALL

State

WV

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/17/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1F8FU18L03L

Make

FORD

Model

EXPEDITION

Model Year

2003

Date Purchased
01-OCT-03

Dealer's Name and Telephone Number
NORTH BROTHERS FORD 734-524-1300

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

WESTLAND

State

MI

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-JUL-2005

Failure Mileage

Failure Speed

72

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
CONTINENTAL

Tire Model (Name or Number)
CONTINENTAL

Tire Size (Example P215/85R15)
T265/70R17

DOT No. (Example: DOYMAL9ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location: PASSENGER SIDE REAR

Tire Component Code
190000 TIRES

Tire Failure Type: OUT OF ROUND

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

DT: CONTACT OWNS A 2003 FORD EXPEDITION. THE CONTACT STATED WHILE DRIVING HE NOTICED A SLIGHT VIBRATION AROUND 72 MPH. THE DEALERSHIP COULD NOT VERIFY THAT THIS WAS HAPPENING. THE CONSUMER DID HAVE THE TIRES ROTATED AND THE VEHICLE REALIGNED. THE CONTACT'S WIFE WAS DRIVING AND THE VIBRATION WAS SO BAD THAT IT DID CAUSE INJURY TO HER WRISTS. ABOUT 6-8 MONTHS LATER THERE WAS A DEFECTIVE TIRE ON THE REAR PASSENGER'S SIDE, BUT THIS HAD BEEN ROTATED FROM THE FRONT. THE SERVICE INVOICE STATED THAT THE TIRE HAS HOP-IN-TIRE, AND WAS OUT OF ROUND. THE TIRE MANUFACTURER STATED IF IT WAS A DEFECT IN THE TIRE. THEY WOULD NOT REPLACE OR REIMBURSE THE CONSUMER BECAUSE THERE WERE TOO MANY MILES ON THE TIRE.

*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER the dealer said the tire was deflated I would have to talk to the tire company myself, which I did. I was told to take the tire to Sears (the closest to me) Sears would not check the tire. Continental requested that I take tire with me to Michigan on my next trip there. They contacted Mr. Jason Wentz at Discount Tire Co. (Reference #02080 from Continental tire Co.) to check the tire when they can. FINE! it was a deflated tire. AFTER which Continental said sorry there is nothing they can do. Why did they have me take the tire to Michigan with me and then say to bad you got to many miles on the tire and seemly not concern about possible highway accidents at high speed on the interstate highway.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

FIRST CLASS



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).