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2006 JUL 25 PM 8:17 6-18-06

Dept Transportation

2005 Dodge Dakota Truck,

Again I had Braking Vibration after
a new set of Rotor + pads were installed
on June 19, 06 at 11592 miles. Now I
was told by Daimler Chrysler I have
to pay for the pads \$101.00. Also
I have to go back again because the
work did not help.

Thank you

[REDACTED]

[REDACTED]

Platino N.Y. [REDACTED]

[REDACTED]

Daimler Chrysler Ref # 15068045
NHTSA ODI # 10134177

ammain
7/25/06

[REDACTED]
Plainview, NY [REDACTED]
August 29, 2005

Department of Transportation
National Highway Safety Office of Defective Equipment
NSA-1001-000
7th St. SW
Washington, DC 20590

Gentlemen:

In December 2004 I purchased a 2005 Dodge Dakota Laramie truck. Before the truck had 5,000 miles on it, I began to experience vibration while braking.

The truck has been in for service several times for this problem. Front rotors and rear drums have been replaced, but the vibration has continued.

Research on the internet has revealed other owners have also experienced this problem, and I am aware of a new Technical Service Bulletin from Daimler Chrysler about this problem in trucks equipped with 8 1/4 axles.

I have contacted NHTSA and they have assigned ODI # 10134177 to this matter. I believe it is important to communicate instances of defective safety equipment such as brakes to federal authorities. To date this matter has not been resolved.

Attached please find associated documentation.

Regards,

[REDACTED]

[REDACTED]
Plainview NY [REDACTED]

June 22, 2006

Daimler Chrysler Customer Center
PO Box 21-8004
Auburn Hills MI 48321-8004

In re: Reference Number 15068045

Gentlemen:

Enclosed please find proof of payment for dealer repairs on my 2005 Dodge Dakota Laramie.

Please remit my reimbursement at your earliest convenience, as agreed with your representative in a telephone conversation on June 20.

Why did the dealer even charge for these repairs? The truck has less than 12,000 miles, and the problem with brake vibration/shudder/pulsation began very soon after I purchased the vehicle. Why would warranty limits apply in what is clearly a case of an ongoing unsolved problem, as evidenced by the unsuccessful brake problem repair history not only on my vehicle, but on many other Dakotas, as evidenced by the number of documented complaints filed with NHTSA as well as at least one Dodge TSB.

Whether this is a case of flaws in engineering, machining, or assembly, it clearly should not be occurring.

I await reimbursement and your response.

Very truly yours,

[REDACTED]

From The Desk of

DAIMLER CHRYSLER
CUSTOMER CENTER

PO BOX 21-8004

AUBURN HILLS MI

48321-8004

Ref # 15068045

1-800-992-1997

Roger

Jack Franklin

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