



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22 AUG 2005
25-AUG-2005

Repository ☐

Reference No.
1034178

OWNER INFORMATION (Type or Print)

Name
Address
City LINCOLN State NE Zip Code

Daytime Telephone Number E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide ☒ YES ☒ NO
In the absence of a signature or address to the vehicle manufacturer.
Signature of Owner Date 9/15/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTRW081 Make FORD Model F150 Model Year 2001

Date Purchased
18-MAY-04

Dealer's Name and Telephone Number

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
185000 VEHICLE SPEED CONTROL-CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-DEC-2004

Failure Mileage
105000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CRUISE CONTROL QUIT WORKING 8 MONTHS AGO. TOOK VEHICLE TO A LOCAL FORD DEALER, WHO NEVER INSPECTED THE TRUCK, BUT SAID IT WAS PROBABLY A MODULE AND NOT WHAT WAS LISTED AS THE COMPONENT ON NHTSA CAMP ID RECALL 05V017000. THERE WAS A CURRENT RECALL INVOLVING THE CRUISE CONTROL SWITCH BUT THIS APPLIED TO EARLIER BUILD MODELS-NOT CONSUMER'S VEHICLE. NO REPAIRS WERE MADE. CONTACTED FORD DIRECTLY AND FILED A COMPLAINT AFTER TAKING TO A AN INDEPENDENT SERVICE SHOP. THE MECHANIC NOTED THIS INVOLVED A POTENTIAL FIRE HAZARD ON THE CRUISE CONTROL SWITCH. NO REPAIRS WERE MADE AT THIS SERVICE SHOP AS WELL. NO ALTERATIONS OR CORRECTIONS HAVE BEEN MADE TO THE CRUISE CONTROL SWITCH. *AK

Continued on back

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Continued: The independent mechanic showed me the speed control deactivator switch and how the brake fluid saturated the switch and fluid was present on this switch. He also showed me fluid on the speed control servo connector connections indicating the fluid had wicked through the wire connections. He explained more was damaged than just the deactivation switch and the repair of my cruise control would involve more than simply replacing this switch. I expect Ford to repair my vehicle so the cruise control works and all faulty or damaged items properly.

ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

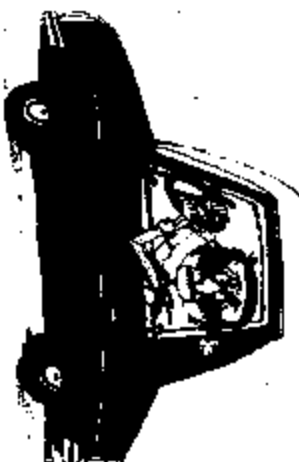
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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