



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2005 SEP 23 AM 6:00
23-AUG-2005

Reference No.
10133006

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: OWINGS MILLS State: MD Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 9/15/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JTEG820V330
Make: TOYOTA Model: RAV4 Model Year: 2003
Date Purchased: 31-MAY-03 Dealer's Name and Telephone Number: R AND H MOTORS 410-363-2000 Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: OWINGS MILLS State: MD Zip Code: 21117
Transmission Type: AUTOMATIC Antilock Brakes: Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 192000 TIRES:SIDEWALL
Cruise Control: Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 21-AUG-2005 Failure Mileage: 16000 Failure Speed: 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: DUNLOP Tire Model (Name or Number): GRAND TREK Tire Size (Example P215/66R16): 215/70R16
DOT No. (Example: DOTM1A9ABC038): EUYN2V84002 Original Equipment Prior Repair Failure Location: DRIVER SIDE FRONT
Tire Component Code: 192000 TIRES:SIDEWALL Tire Failure Type: BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: W

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: WHILE DRIVING 60 MPH ON THE DRY HIGHWAY THERE WERE FUNNY NOISES COMING FROM FRONT OF THE VEHICLE. LEFT FRONT DRIVERS SIDE TIRE BLEW OUT. CONSUMER PULLED TO THE SIDE OF THE ROAD. THE SIDEWALL BLEW OUT AT 16,000 MILES, THERE W 40,000 MILES ON THE TIRES. N THERE WERE NO PREVIOUS PROBLEMS WITH THESE TIRES. CONSUMER HAD TO CHANGE TIRES. DID NOT REPORT TO THE DEALER, BUT DID REPORT TO DUNLOP MANUFACTURER. DUNLOP SAID THERE WAS NOTHING THEY COULD DO BECAUSE IT WAS A SIDEWALL BLOWOUT, AND THERE WAS NO WARRANTY. DUNLOP, ST20, GRANTREC 215/70/R16, DOT# EUYN2V84002.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.