



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 SEP 16 AM 3:43
19-AUG-2005

Reference No.
10133571

OWNER INFORMATION (Type or Print)

Name

Address

City NORTH CARROLLTON

State MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner Date 09/16/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3G5DA03EX5

Make

BUICK

Model

RENDEZVOUS

Model Year

2005

Date Purchased
28-MAR-05

Dealer's Name and Telephone Number
MCKAY AUTO MART

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☒

Dealer's City
GRANADA

State
MS

Zip Code
38901

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code

341000 COMMUNICATIONS:HORN ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-MAY-2005

Failure Mileage
3000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: 2005 BUICK RENDEZVOUS. THE HORN IS DIFFICULT AND ALMOST IMPOSSIBLE TO BLOW. THE AREA IS SENSITIVE LIMITED AND THE AMOUNT OF PRESSURE IS EXCESSIVE. SPOKEN TO THE DEALER AND MANUFACTURER, AND THERE POSITION WAS IF THE HORN WORKS THEY HAVE NO SPECIFICATION ON HOW LIMITED THE AREA IS OR HOW EXCESSIVE THE PRESSURE IS TO BLOW THE HORN. THE OWNERS MANUAL STATES PRESS NEAR THE HORN SYMBOL ON THE STEERING WHEEL AND THE HORN WILL SOUND. ONE INCH FROM THE HORN SYMBOL IS DEAD AREA. IF NOT DRIVING STRAIGHT AHEAD CONSUMER DOES NOT KNOW WHERE THE HORN SYMBOL IS. IN AN EMERGENCY SITUATION THIS COULD CAUSE AN ACCIDENT. *AK

This report is the result of a parking lot incident where I needed to blow my horn to avoid an accident. After it took three hard pushes to finally blow the horn, I realized how unsafe my horn is, and if speed had been a factor I could not have avoided a collision. After talking to the dealer and General Motors I was surprised to find that (according to General Motors) the manufacturer is only required to provide a horn that blows. The horn is an emergency device and must be easy to operate. It is not satisfactory for the manufacturer