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Ooltewah, TN [REDACTED]

July 13, 2005

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
NVS-210, 400 7th Street, SW
Washington, DC 20590

To Whom It May Concern:

I bought a 2005 Titan 4X2 XE (VIN: 1N6AA07A35N [REDACTED]) on January 31st of this year. I started having problems with the brakes in June at about 3700 miles. The steering wheel began to shake more and more as the brakes were used. The dealership (Hunt Nissan) knew about the brake problem on the 2005 Titan at the time I bought my truck but did not inform me of the problem. However, when I reported the problem I was having, the service manager said that there was a problem with the way the rotors dispersed the heat causing the rotors to warp. They were unable to give me an appointment for seven days after I had reported the problem. Once my truck was taken in to have the problem fixed (June 29, 2005), the dealership had my truck for ten days. When I talked to them about why they were taking so long, Steve, the service manager said that they were having trouble getting the parts. I also spoke to Ken Hunt, the owner of the dealership on Friday (July 10, 2005), and he said that the service department wanted to take the parts off of a new truck sitting on the lot to fix my truck. When I got the truck back the emergency brake did not work and the brakes were "mushy." There needs to be a recall on the 2005 Nissan Titan because I feel that the break system is very dangerous!! I traded the Titan on July 11, 2005 because I didn't feel the truck was safe. Something needs to be done! There are many trucks out there with this problem. So many trucks have this problem, that the dealerships are having trouble getting parts. The problem is a three stage fix. Why is this not in the news?? Why haven't we been informed about this problem? I am incredibly disappointed with the way Nissan has handled this problem. My family's safety is more important than NISSAN'S BOTTOM LINE!!!

Thanks you,

[REDACTED]
[REDACTED]
Chattanooga, TN
[REDACTED]

Chris Mann
8/4/05