



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 OCT 26 AM 9:28
17-AUG-2005

Repository ☐

Reference No.
10133186

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City **BULLHEAD CITY** State **AZ** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1 / 1 / 05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side **3VWB1610** [REDACTED] Make **VOLKSWAGEN** Model **NEW BEETLE** Model Year **1998**

Date Purchased **28-SEP-00** Dealer's Name and Telephone Number _____ Engine: No. Cylinders **4** Fuel Type: **Diesel**
Original Owner ☒ Dealer's City _____ State _____ Zip Code _____

Transmission Type ☐ Antilock Brakes Powertrain **FRONT WHEEL DRIVE** Vehicle Component Code **118000 ELECTRICAL SYSTEM:IGNITION**
MANUAL ☒ Cruise Control Multiple Failure: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **16-JAN-2005** Failure Mileage **31500** Failure Speed **0**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC038) ☐ Original Equipment Failure Location: _____
☒ Prior Repair
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fatality ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER STATED THAT 1998 VOLKSWAGEN BEETLE INTERMITTENTLY STALLED WHILE DRIVING. THE SPEED WAS NOT A FACTOR. THE WHOLE ELECTRICAL SYSTEM FAILED WHEN THE CAR STALLED. THIS STARTED HAPPENING IN JANUARY OF 2005. THE CONSUMER TOOK THE CAR TO THE DEALERSHIP, AND THE DEALERSHIP COULD NOT FIND THE CAUSE OF THE PROBLEM. THE CONSUMER DID NOT CALL THE MANUFACTURER. DIAGNOSTIC TESTING WAS DONE WITH NO RESULTS.

Thank you. I SHOWED FINLAY VW THIS QUESTIONNAIRE & THEY PROMPTLY FIXED MY PROBLEM-WITH YOUR HELP. MY DEFECT IS CURED

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).