



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 OCT 18 PM 12:55
16-AUG-2005

Repository ☐

Reference No.
10133060

OWNER INFORMATION (Type or Print)

Name
Address
City MONACA State PA Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an author name or address to the vehicle manufacturer.
Signature of Owner Date 10/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
XLSJDR
Make SUZUKI Model FORENZA Model Year 2005
Date Purchased 24-JUN-05 Dealer's Name and Telephone Number CHRYSLER JEEP SUZUKI WEST
Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner ☒ Dealer's City MOON TOWN SHIP State PA Zip Code 15105
Transmission Type ☐ Antilock Brakes Powertrain FRONT WHEEL DRIVE
AUTOMATIC ☒ Cruise Control Vehicle Component Code 136200 VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 05-JUL-2005 Failure Mileage 320 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC035) ☐ Original Equipment Failure Location
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the accident, failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: 2005 SUZUKIE FORENZA WAGON. WHILE ON A TRIP TO VIRGINIA IT WAS RAINING AND WINDSHIELD WIPERS ONLY WORKED ON THEIR MINIMUM SPEED, AND THEIR MAXIMUM SPEED WAS NOT FAST ENOUGH TO BE EFFICIENT. TOOK VEHICLE TO THE DEALER, AND THEY COMPARED THE MAXIMUM WIPER SPEED OF TWO VEHICLES AND THEY WERE BOTH THE SAME. THE SALESMAN AGREED THAT THE SPEED WOULD NOT BE EFFICIENT FOR THE WINTERS. CALLED THE MANUFACTURER, AND THEY SAID TO GO BACK TO THE DEALER. CONTACTED THE DEALER, AND THEY COULD NOT DO ANYTHING ELSE. THE CONSUMER FILE A COMPLAINT TO LET EVERYONE KNOW THAT THIS WAS A SERIOUS SAFETY ISSUE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Heading North on U.S. Rt. 81N from Winchester, VA. Towards U.S. Rt. 70N to PA, on the morning of July 5th 2005. I encountered strong thunderstorms heavy rain and strong winds. I turned my wipers on maximum speed and they were unable to keep my windshield clear enough to see. I was very stressed because traffic was going very fast (60-70) miles per hour. I stayed in the right lane and I did not dare to pull over and stop in the storm! My wiper max speed is very slow for heavy rain or snow (which we have white-outs in Pa.) I was unable to get anyone at local dealer or your No. IN California to give me any help, as they claimed this is a new model, and there is no faster ~~model~~ replacement for wipers at the present time. I have no one gets killed in heavy rain storms or snow-whiteouts with these wipers! ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NV5-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

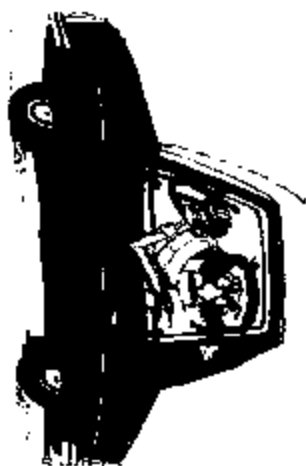
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and dial toll free at

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