



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

6 AM 6:53
15-AUG-2005

Repository ☐

Reference No.
10132920

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SAN MATEO State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, NHTSA will assume the signature is to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 08/13/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTKKB20U440 [REDACTED] Make TOYOTA Model PRIUS Model Year 2004
Date Purchased 28-APR-04 Dealer's Name and Telephone Number PU/NAM TOYOTA Engine: No. Cylinders Fuel Type: Other Hybrid
Original Owner ☒ Dealer's City BURLINGAME State CA Zip Code 94010
Transmission Type ☒ Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 080000 ENGINE AND ENGINE COOLING
AUTOMATIC ☒ Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 06-AUG-2005 Failure Mileage 11000 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R16) [REDACTED]
DOT No. (Example: DOTM19ABC096) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police ☒ N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: 2004 TOYOTA PRIUS, WHILE DRIVING 55-65 MPH VEHICLE CONSTANTLY LOST POWER, THE ENGINE CHECK LIGHT CAME ON. THE CONSUMER HAD DIFFICULTY RESTARTING THE VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1. Traveling between 55-60 mph. Cruise control was NOT on. The engine warning light went on (A), the check engine light went on, the warning beeper came on and an orange screen with a large A light came on on the consumption screen (monitor). The car immediately lost power (the Toyota rep. Lilianna Espinoza later informed me that "it only went down to 15 mph, it did not lose all power"). On a California freeway going from 55 to 15 mph is death waiting to happen. Toyota knows exactly what is wrong. They have specs for their technicians to fix the inverter (see enclosed copy) but they refuse to notify customers. I was informed by a Toyota rep. when I asked if they know which cars are vulnerable, that "cars with certain VIN #s have this problem and that, so far 60-70 incidents have been reported connected to the inverter." When is the public going to be informed? After someone dies?

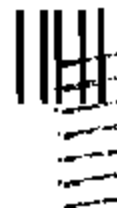
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of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

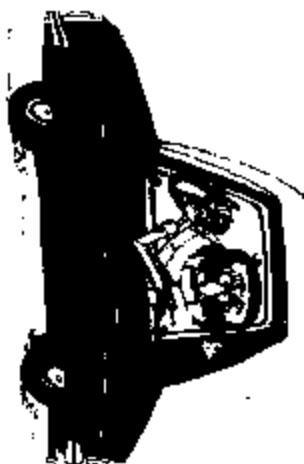
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ON**

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and dial toll free at

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(DASH) 2 DOT



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PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).