



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10132830

OWNER INFORMATION (Type or Print)

Name
Address
City
OLATHE State KS Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to use the information in this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, you will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 8/30/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
1B3EL38KX
Make DODGE Model STRATUS Model Year 2002
Date Purchased 01-JUL-05 Dealer's Name and Telephone Number OLATHE AUTO GALLERY
Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner ☐ Dealer's City OLATHE State KS Zip Code 66061
Transmission Type ☐ Automatic ☒ Antilock Brakes Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 021520 SUSPENSION-FRONT: CONTROL ARM-UPPER BALL JOINT
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-AUG-2005
Failure Mileage 80000
Failure Speed 55 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R16)
DOT No. (Example: DOTM1A8ABC035) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: 2002 DODGE STRATUS. THE PROBLEM WAS A BROKEN UPPER REAR RIGHT BALL JOINT. WHILE DRIVING IN A PARKING LOT AT 5 MPH HEARD A NOISE, AND THE BACK END OF THE CAR SETTLED DOWN. UPON INSPECTION THE REAR RIGHT WHEEL WAS LEANING TOWARDS THE CAR. THE CAR WAS NOT DRIVABLE, AND HAD TO HAVE IT TOWED. IT HAS BEEN FIXED AT THE COST OF \$200. THERE WERE NO RECALLS. VERY DANGEROUS SITUATION IF DRIVING AT HIGHWAY SPEEDS. NO ACCIDENTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Same as The Report Included in The Inquiry - nothing
New To Report.

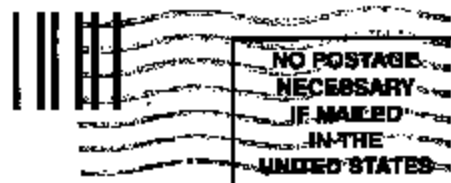
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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