



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
16 AM 6:44
12-AUG-2005

Repository ☐

Reference No.
10132644

OWNER INFORMATION (Type or Print)

Name

Address

City

NEWPORT COAST

State CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, your name or address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 7/7/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVAWRC33472TC

Make

MINI

Model

COOPER

Model Year

2002

Date Purchased

06-JUN-02

Dealer's Name and Telephone Number

Long Beach MINI 562-427-5554

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Long Beach, CA

State

CA

Zip Code

90755

Transmission Type

☒

Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

102200 POWER TRAIN:MANUAL TRANSMISSION:FLOOR SHIFT ASSE

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-AUG-2005

Failure Mileage

23600

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), including date, location, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

THE SHIFT LINKAGE CAME DISCONNECTED FROM THE TRANSMISSION. I HAS UNABLE TO CHANGE GEARS. I LOOKED ON THE NHTSA SITE AND FOUND THAT THE CAR WAS RECALLED FOR THIS EXAC PROBLEM. I HAD ASKED THE DEALER ABOUT SUCH A RECALL SEVERAL YEARS AGO. THEY DENIED AND CONTINUE TO DENY THAT SUCH A RECALL EXISTS. AFTER I BROUGHT MY CAR TO THE DEALER FOR REPAIR, THEY CALLED TO HAVE ME PICK UP MY CAR. THEY THEN MENTIONED THAT THEY HAVE TO GET PARTS AND I WILL HAVE TO BRING THE CAR BACK. I INFORMED THAT I DID NOT FEEL SAFE DRIVING THE CAR WITH A SAFTEY RELATED RECALL THAT WAS NOT FIXED. I AM FRUSTRATED THAT THE DEALER AND MANUFACTURER CONTINUE TO DENY THAT THE VEHICLE WAS RECALLED AND TRY TO HAVE ME DRIVE THE UNREPAIRED VEHICLE.
RCALL CAMPAIGN N. 02V-201 : SHIFT CABLE RETAINING CLIP. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).