



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 SEP 22 14 56  
11-AUG-2005

Repository ☐

Reference No.  
10132426

**OWNER INFORMATION (Type or Print)**

Name

Address

City

ST CLOUD

State

MN

Zip Code

Daytime Telephone Number

Fax Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA will not release your name or address to the vehicle manufacturer.

☒ YES

☒ NO

Signature of Owner

Date

9/22/05

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JNTCA21A9XT

Make

NISSAN

Model

MAXIMA

Model Year

1999

Date Purchased

31-JAN-99

Dealer's Name and Telephone Number

MILLER AUTO PLAZA 320-251-8900

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

ST CLOUD

State

MN

Zip Code

56301

Transmission Type

☒ Automatic

☒ Antilock Brakes

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

142000 AIR BAGS:SIDE/WINDOW

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

15-MAY-2003

Failure Mileage

100000

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), crash(es), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fatality

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
(e.g., parts repaired or replaced (and if old part is available)).

DT: 1999 NISSAN MAXIMA. A SIDE AIR BAG WAS DEFECTIVE. THE AIR BAG INDICATOR WAS BLINKING. TOOK VEHICLE TO THE DEALER AND THEY SAID IT WAS A BAD AIR BAG. THE DEALER WOULD NOT GIVE ANY INFORMATION, THERE THERE WAS NO RECALL. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement, or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

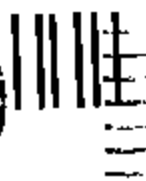
The air bag light had been blinking for some time before I took it in for an oil change. I usually change the oil myself but I thought this time I would take the car in so I could have this problem checked out. The light was on well before the 100,000 mile (estimate) that the dealer said on the invoice. I called Nissan and they said they would not replace the defective parts even though the dealership said this problem was not uncommon. This is not a mechanical part that can wear out and I do think Nissan's responsibility is to replace it at no cost.

U.S. Department  
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400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM**

OR

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).