

10132404

Jimenez, Alberto

From: Lopez, Delia
Sent: Friday, July 29, 2005 11:09 AM
To: Magno, Gregory ; Jimenez, Alberto
Subject: FW: Upcoming GM Recall No. 05042

Al and Greg see attached email from a consumer. He is concerned that his vehicle is not included on GM's recall #05042 and Recall # 05V161 parking brake system. Thanks.

From: [REDACTED]
Sent: Thursday, July 28, 2005 4:26 PM
To: Wallace, Patricia
Cc: Lopez, Delia
Subject: Upcoming GM Recall No. 05042

I own a 2001 Chevrolet Silverado pickup truck which was purchased new by me. I have experienced a parking brake failure that caused damage to components in the rear axle assembly. In researching the Internet I discovered that GM will be recalling certain trucks with standard transmissions but not including trucks with automatic transmissions with this problem. I have obtained copies of communication between NHTS/GM pertaining to this problem and upcoming recall. I am concerned as to why the automatic trucks are not included when the description of the problem as stated in your communications are identical to the failure on my truck. How can I be included in the upcoming recall so that I can recoup the large expense paid to get my truck out of the shop. There was no abuse, brake left on, or any other cause to my knowledge that caused this failure. I am the only driver of this vehicle. This is a truck that has been babied and pampered and still shows it. Would you please let me know if I have any recourse to recoup my expenditure for the repairs.

Respectfully,

[REDACTED]
Santa Clara, UT [REDACTED]

[REDACTED] HM
[REDACTED] Cell

7/29/2005

Michael
8/1/05