

July 20, 2005

2005 AUG -2 AM 4: 51

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U. S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
NVS-210,400 7th Street, SW
Washington, DC 20590

Please refer to the enclosed letter that I mailed to American Honda in June of 2005.

So far, there has been no official response from Honda. (A telephone call was received acknowledging receipt of my letter). Therefore, I am sending this letter to your office as a "complaint".

As stated in my referenced letter to Honda and supported by photographs and a copy of a parts diagram from a Honda Dealership, the following is my complaint:

The subject part "Protection Propeller Shaft" is installed incorrectly on all the 4 wheel drive Hondas that I have observed (including mine and all that were on the lot at the local dealership). As installed, the "protector" cannot prevent the drive shaft from falling to the ground in the event of catastrophic failure of the universal connected joints.

It is therefore of no value whatsoever to the safety of the car and could be eliminated resulting in a cost saving per automobile.

[REDACTED]
Elon, NC
[REDACTED]

Enclosure

Edinow
8/5/05

June 10, 2005

American Honda Motor Company, Inc.
Honda Automobile Customer Service
1919 Torrance Blvd.
Mail Stop: 500-2N-7D
Torrance, CA 90501-2746

ATTN:MANAGER, MECHANICAL ENGINEERING DEPARTMENT

Dear Sir:

I recently noticed that my CR-V has a part that is either installed incorrectly or is an unnecessary part and could save \$5 - \$10 per automobile, if unneeded.

The part in question is the forward (front) "protector" that is supposed to catch the drive shaft in the event that it should "break". See attached pictures and a page from the Honda Parts Manual.

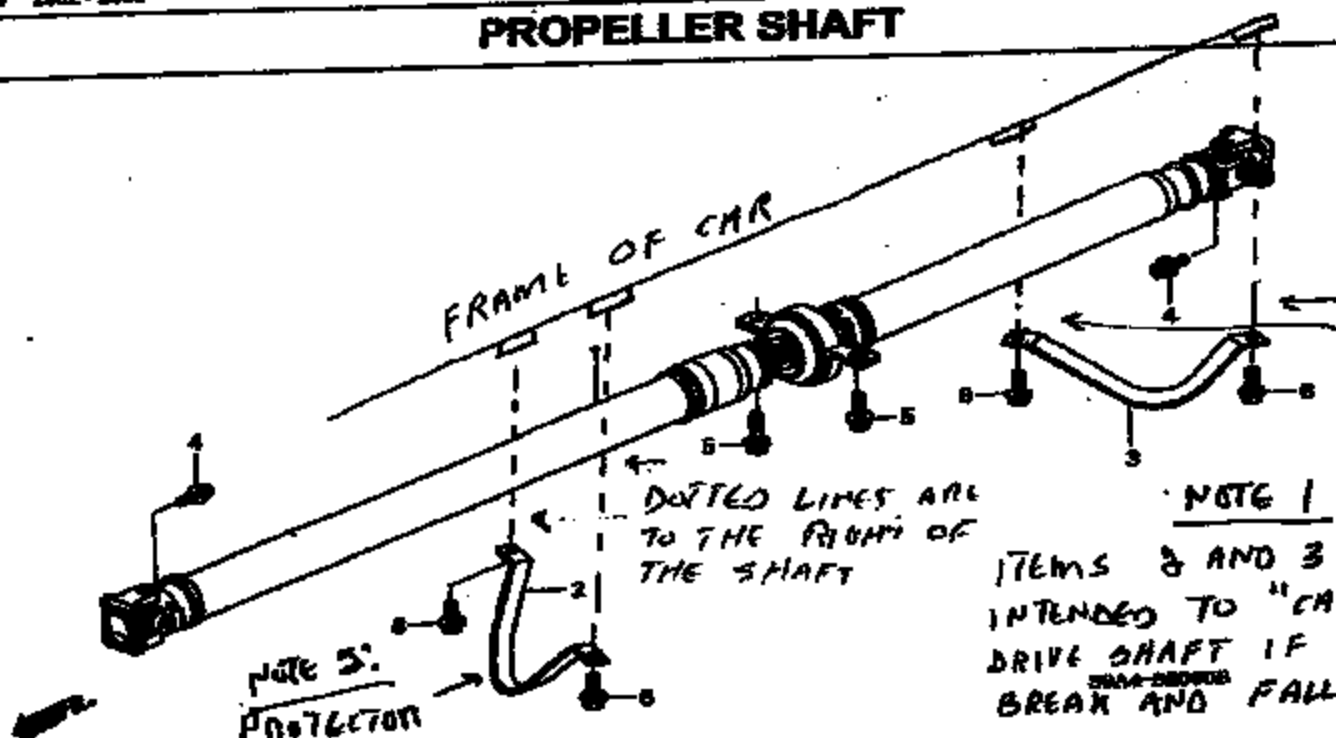
My reason for writing to you is that no other employee of Honda has paid any attention to my observation.

Please note that I will contact a Consumer Group and/or a NHTSA with my concern if I do not hear from you.

Thank you very much for your attention to this matter.

[REDACTED]
Elon, NC
[REDACTED]

PROPELLER SHAFT



NOTE 3:
ITEM 3
IS INSTALLED
CORRECTLY

DOTTED LINES ARE
TO THE FRONT OF
THE SHAFT

NOTE 1

ITEMS 2 AND 3 ARE
INTENDED TO "CATCH" THE
DRIVE SHAFT IF IT SHOULD
BREAK AND FALL

NOTE 3:
PROTECTOR
IS INSTALLED

NOTICE THAT WITH THE ITEM 2 ATTACHED
IN ITS PRESENT FORM, IT
WOULD NOT PREVENT THE
DRIVE SHAFT FROM FALLING
TO THE GROUND.

EX	Description	2,2,2,2			M A	Frame Serial Number	GR-ID	ORIG	QTY	Part Number	PIC
		VS	TR	FR							
EXAWD	1 SHAFT ASSY., PROPELLER	2	3	4	6	4	B E F		1	40100-SBA-J01	6800041
LX2WD	SHAFT ASSY., PROPELLER	3	4	5	4		B E F	GR	1	40100-SBA-A01	7446470
LX2WS	SHAFT ASSY., PROPELLER		5	5	5		E G		1	40100-SBA-E01	7843818
LX4WD	SHAFT ASSY., PROPELLER		5	5	5		A		1	40100-SBA-E01	7843818
WS	2 PROTECTOR, PROPELLER SHAFT (NO.1)	2	3	4	5	4	B E F		1	40540-SBA-000	6800056
	PROTECTOR, PROPELLER SHAFT (NO.1)		5	5	5		E G		1	40540-SBA-000	7840000
	PROTECTOR, PROPELLER SHAFT (NO.1)		5	5	5		A		1	40540-SBA-000	7840000
	3 PROTECTOR, PROPELLER SHAFT (NO.2)	2	3	4	5	4	B E F		1	40541-SBA-000	6800006
	PROTECTOR, PROPELLER SHAFT (NO.2)		5	5	5		E G		1	40541-SBA-000	6800006
	PROTECTOR, PROPELLER SHAFT (NO.2)		5	5	5		A		1	40541-SBA-000	6800006
	4 BOLT (12POINT 0X21)	2	3	4	5	4	B E F		8	90113-S10-000	5333125
	BOLT (12POINT 0X21)		5	5	5		E G		8	90113-S10-000	5333125
	BOLT (12POINT 0X21)		5	5	5		A		8	90113-S10-000	5333125
	5 BOLT, FLANGE (10X20)	2	3	4	5	4	B E F		2	90302-S7X-000	3210223
	BOLT, FLANGE (10X20)		5	5	5		E G		2	90302-S7X-000	7840002
	BOLT, FLANGE (10X20)		5	5	5		A		2	90302-S7X-000	7840002
	6 BOLT, FLANGE (8X14)	2	3	4	5	4	B E F		4	95701-00014-00	2411015
	BOLT, FLANGE (8X14)		5	5	5		E G		4	95701-00014-00	2411015
	BOLT, FLANGE (8X14)		5	5	5		A		4	95701-00014-00	2411015

