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2005 AUG -2 AM 7: 29

July 12, 2005

To Whom It May Concern:

On August 14, 2004, I purchased a new Hyundai Sonata from Planet Hyundai in Golden, Colorado, Vin # KMHWVF35H34A [REDACTED]. Approximately 8 weeks after the purchase of my new car, I started having problems with a loud moaning or rumble, like pressure building up in the gas tank area. When you are sitting in the back seat of the car you can actually feel a vibration radiating from underneath the seat.

Planet Hyundai has replaced the complete fuel system (the fuel pump 2 times) and the problem still continues. I have been patient while they continue to "check into the problem", but I feel like nothing is getting done.

I would like to share my concern about the safety of the vehicle. Planet Hyundai assures me that the car is safe, but if they can't find the cause of the problem how can they know that it is safe? I don't feel that a problem with the gas tank or the fuel system is something that should be ignored. Not to mention the annoying noise that I should not have to put up with after purchasing a new vehicle.

Any help you can give me in this matter would be greatly appreciated.

Thank You,

[REDACTED]

Lakewood, CO
[REDACTED]

Alonson
8/4/05