

10132349

Orlando, FL [REDACTED]  
July 6, 2005

2005 AUG -3 AM 11:42

National Highway Traffic Safety Administration  
400 Seventh Street, SW,  
Washington, DC 20590

Dear Sir,

Attached is a recall notification from Nissan regarding 2002 Sentra vehicles. I own a 2002 Nissan Sentra Spec V (vin # 3N1AB51D32L [REDACTED]) which exhibited the same symptoms as outlined by the notice.

The "Service Engine Soon" light came on and the car stopped running (the engine was on but the car would not move).

The vehicle was taken to Autoway Nissan and repaired (bill is attached) not under the recall remediation. I contacted Nissan North America (case # 4950168). They refused to honor this under the recall notice stating that the car was out of warranty.

Please provide assistance in making the manufacturer honor this repair bill under this notice.

Best Regards,

[REDACTED]

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8/4/05*



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**WE'RE OUR OWN TOUGHEST CRITICS**

If you see your vehicle model and year listed below and you didn't receive an Owner's Letter in the mail, please take the time to review the appropriate recall information. Recalls often apply only to a very small number of vehicles within particular model line. Check with your Nissan dealer to see if your specific vehicle actually affected by the recall.

**SEARCH FOR A RECALL**

Please choose a model and year:

Model

---- Select A Model ----

Year

---- Select A Year ----

**SEARCH**

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**Sentra 2002 Recalls**

- ▶ 2000-2002 Sentra Engine Control Module (ECM) Case Holder
- ▶ 2001-2002 Sentra/Headlamp Adjuster

**2000-2002 Sentra Engine Control Module (ECM) Case Holder**

Applies to 2000 Sentra models in the following Vehicle Identification Number ranges:

3N1CB51\*\*YL003216 - 385976

3N1DB51\*\*YL000201 - 020126

Applies to 2001 Sentra models in the following Vehicle Identification Number ranges:

3N1CB51\*\*1L391002 - 525647

3N1DB51\*\*1L020201 - 020705

Applies to 2002 Sentra models in the following Vehicle Identification Number ranges:

3N1CB51\*\*2L550003 - 693996

The number of Sentra vehicles potentially affected is approximately 243,152. Please review the disclaimer located at the bottom of this page for more information.

**Reason for Recall**

On some 2000-2002 model year Nissan Sentra vehicles described above, there is a possibility that the engine may stop running while being driven due to contamination of the Engine Control Module (ECM) by the inner lining material. This may also result in the "Service Engine Soon" light coming on or poor driveability. If the engine stops running while driving, this could result in a crash without warning.

**What Nissan Will Do**

In order to prevent this incident from occurring, your Nissan dealer will remove the inner lining material from the ECM. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

**What You Should Do**

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call toll free Safety Hotline at (888) 327-4236.

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**2001-2002 Sentra/Headlamp Adjuster**

Applies to 2002 Sentra (B15), the following Vehicle Identification Number ranges:  
3N1CB51\*\*2L550004 - 621169  
3N1AB51\*\*2L700019 - 725690

Applies to 2001 Sentra (B15), the following Vehicle Identification Number ranges:  
3N1BB51\*\*1L003110 - 131125  
3N1CB51\*\*1L391291 - 525647  
3N1DB51\*\*1L020471 - 020705

The number of vehicles potentially affected is approximately 80,000. Please review the disclaimer located at the bottom of this page for more information.

**Reason for Recall**

Nissan has determined that the headlamp assemblies on some 2001 - 2002 Nissan Sentra vehicles fail to comply with Federal Motor Vehicle Safety Standard 108 Lamps, Reflective Devices, and Associated Equipment.

In order to meet Safety Standard 108, tamperproof caps are installed at the factory on the horizontal adjustment device of the headlamp assemblies. This is to prevent misadjustment of the headlamps. These tamperproof caps were mistakenly omitted on your vehicle.

**What Nissan Will Do**

Your Nissan dealer will install the missing tamperproof caps on the headlamp assemblies. This free service should take about one half-hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

**What You Should Do**

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

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*Nissan recalls may apply to specific VIN ranges, and due to equipment variatio prior repairs, etc., your vehicle may or may not be involved in a recall. To dete your specific vehicle is affected by any recall, please contact your local Nissan . will be necessary to supply the vehicle make, model and identification number the dealer.*



THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).