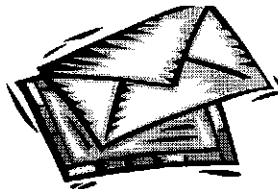


# NHTSA ccmMercury Routing Slip



Printed: 8/3/2005

<b>NHTSA #:</b> ES05-006658	Rec'd Date: 8/3/2005	Referred By: NEC-110
XREF #: ES05-6300	Doc Type: CNG	Doc Date: 7/26/2005
Delivery: REG	Address To: NOA010	<b>Due Date:</b> 8/15/2005
S10 #:	DOT/I #:	RMP #:
<b>Subject:</b> LTR FM [REDACTED] DEFECTIVE FRONT RIGHT DAYTIME RUNNING LAMP CONSTANTLY FAILING ON HIS 2002 VW PASSAT		
Ack Date:	Ack By:	Signed For:
Sign Office: EXTERNAL AFFAIRS	Signature: HARRINGTON	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	<b>Closed Date:</b>
Added By: AANDREWS x62543	Modified By: LOGLESBY	
Most Recent Comment:		

**Author:**

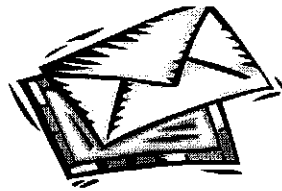
The Honorable PAUL SARBANES  
UNITED STATES SENATE

10132337

WASHINGTON, DC 20510  
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	8/3/2005	8/15/2005	
	Return Process	8/3/2005		8/3/2005
ODI	REPLY	8/3/2005	8/11/2005	
NVS-010	INFORMATION	8/3/2005		8/3/2005
NIA-110	INFORMATION	8/3/2005		8/3/2005

**NHTSA ccmMercury Routing Slip**



*Cong.*

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**Author:**

The Honorable PAUL SARBANES  
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WASHINGTON, DC 20510

Tel: Fax: E-mail:

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NVS-010	INFORMATION	8/3/2005		8/3/2005
NIA-110	INFORMATION	8/3/2005		8/3/2005

EXECUTIVE SECRETARIAT

2005 AUG -3 P 3:28

THOMAS J. ADRI

United States Senate  
WASHINGTON, DC 20510-2002

July 26, 2005

Dr. Jeffrey Runge  
Administrator  
National Highway Traffic Safety Administration  
400 7th St. Southwest  
Suite 5220  
Washington, DC, 20590

Dear Dr. Runge:

Enclosed is a copy of correspondence I received from [REDACTED]. The letter raises some serious concerns about the Volkswagen Passat. I would certainly appreciate it if you would carefully review this matter and provide me with an appropriate response.

Your attention to this matter is greatly appreciated.

With best regards,

Sincerely,



Paul Sarbanes  
United States Senator

PSS/sgz

OFFICE OF THE CLERK  
U.S. SENATE  
WASHINGTON, D.C. 20540

2005 JUL 26 3:21 PM

EXECUTIVE SECRETARIAT

ES05-006658

[REDACTED]  
[REDACTED] Randallstown, MD [REDACTED]

June 9, 2005

Senator Paul Sarbanes  
309 Hart Senate Office Building  
Washington DC 20510

Dear Senator Sarbanes:

I am writing to express my concerns regarding an issue with Volkswagen of America, Inc. I currently drive a 2002 Volkswagen Passat and I have had several problems with the front right daytime running lamp constantly failing. Over the last three years that I have had the car, the front daytime running lamp has failed three times. Each time, I have taken the vehicle to the Volkswagen dealership (Russell Volkswagen, Catonsville, Maryland is the dealership to which I take my car) and expressed concerns to them regarding the daytime running lamp. Russell Volkswagen's response is always "the lights frequently burn out because they run daytime running lamps and are always on". Meanwhile, the driver-side daytime running lamp has NEVER failed.

I conducted research on the Volkswagen Passat using the National Transportation Safety Board's website for consumer complaints and there have been many car owners which have complained about the daytime running lamps on their cars. Issues which other car owners have reported have included melted wires, short circuiting in wires and other issues related to the wiring in the light's housing.

This is a considerable concern which I am bringing to your attention. Volkswagen so far has refused to do a recall on the vehicle to fix the problems with the vehicles. **I am calling this to your attention in the hopes that you and your colleagues will exert the requisite pressure on Volkswagen to fix the problems willingly.**

I have already filed a complaint regarding this issue with the National Transportation Safety Board's Office of Defect investigations' hotline (1-888-DASH-2-DOT). It is my sincere hope that you and your colleagues will research this issue thoroughly and persuade Volkswagen to fix the problem.

Thank you for your time and I look forward to hearing from you regarding this situation.

Sincerely,

[REDACTED]

cc Volkswagen of America, Inc. Customer Care Center  
Senator Barbara Mikulski (D-MD)  
Representative Dutch Ruppersberger (D-MD)

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