



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

10-AUG-2005

Reference No.
10132282

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LIVINGSTON State MT Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1D4HB480X [REDACTED]
Make DODGE Model DURANGO Model Year 2004
Date Purchased 01-DEC-04 Dealer's Name and Telephone Number BILLION DODGE CHRYSLER KIA 406-582-5555 Engine: No: Cylinders @ Fuel Type: Gas
Original Owner Dealer's City BOZEMAN State MT Zip Code 59718
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 151400 SEAT BELTS-FRONT:BUCKLE ASSEMBLY
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-JUL-2005 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DGTML8ABC035) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED TWO SEAT BELTS BROKE. SHE NOTICED THIS ABOUT 2 WEEKS AGO. PRIOR TO THIS THE PLASTIC PIECE ON THE SEAT BELT THAT HELD THE BELT TIGHTLY DID NOT DO ITS JOB. THE SEAT BELTS BROKE WHILE THEY WERE INSTALLING CAR SEATS. ONE SEAT BELT BROKE IN THE MIDDLE SEAT, AND THE OTHER IN THE THIRD SEAT. THERE WAS A PLASTIC PIECE ON THE BUCKLE PORTION. ON ONE SEAT BELT THE PLASTIC PIECE CAME COMPLETELY OFF. AND THE OTHER SEAT BELT JUST HAD A CRACK IN IT. THE CONTACT TOOK VEHICLE TO THE DEALER, AND THEY WERE GOING TO FIX IT FREE OF CHARGE. ALSO, CONTACTED DAIMLER/CHRYSLER. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS, IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.