



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10T32216

OWNER INFORMATION (Type or Print)

Name

Address

City

STRONGSVILLE

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner ☐ YES ☒ NO

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1LNHMR1W

Make

LINCOLN

Model

TOWN CAR

Model Year

2003

Date Purchased
01-JUL-03

Dealer's Name and Telephone Number
MULLINAX 330-225-3700

Engine

No. Cylinders 8

Fuel Type

Original Owner
☒

Dealer's City
BRUNSWICK

State
OH

Zip Code
44212

Transmission Type
AUTOMATIC

☒ Airlock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code

181000 VEHICLE SPEED CONTROL ACCELERATOR PEDAL

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-AUG-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC030)

☐ Original Equipment
☐ Prior Repair

Failure Location

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure,
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT COMPLAINED ABOUT SUDDEN ACCELERATION PROBLEMS. WHEN APPLYING THE BRAKES VEHICLE DID NOT STOP BUT
ACCELERATED 8-10 SECONDS. THIS WAS THE FOURTH INCIDENT. "AK TO DATE, I HAVE HAD FOUR INCIDENTS
OF UNINTENDED ACCELERATION. THE DEALER HAS HAD THE CAR THREE TIMES,
BUT HAS BEEN UNABLE TO DUPLICATE THE PROBLEM. IT HAS BEEN SUGGESTED
THAT I MAY BE BRIDGING THE PEDALS SINCE THE PROBLEM OCCURS WHEN
BRAKING. THIS STATEMENT RAISES THE QUESTION - IS THERE SUFFICIENT SPACE
BETWEEN THE PEDALS? ADDITIONALLY, DOES THE ARC OF THE GAS PEDAL INCREASE
THE PROBABILITY OF THIS HAPPENING? ANY BENEFIT DERIVED FROM HAVING POWER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.

ADJUSTABLE PEDALS IS CERTAINLY OUTWEIGHED BY THE POTENTIAL SAFETY
HAZARD THIS DESIGN CREATES.