



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 SEP -9 AM 4:43

09-AUG-2005

Repository ☐

Reference No.
10132143

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City STONEMONTAIN

State GA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2E3ED56F5PH [REDACTED]

Make

EAGLE

Model

VISION

Model Year

1993

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner ☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

021530 SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-AUG-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER OWNS A 1993 EAGLE VISION. CONSUMER RECEIVED RECALL 99V215000 ABOUT A YEAR AGO CONCERNING LOWER CONTROL ARM. HE TOOK VEHICLE TO DEALER TO GET REPAIRS DONE. DEALER DID NOT DO ANYTHING TO VEHICLE AND CHARGED HIM \$1020 FOR REPAIRS. HE TOOK VEHICLE TO ANOTHER DEALER ON AUGUST 3, 2005 BECAUSE IT STARTED SHAKING AGAIN. THEY DID NOT DO ANY REPAIRS. HE CONTACTED THE MANUFACTURER, AND WAS TOLD TO TAKE VEHICLE BACK TO DEALER. CONSUMER REFUSED TO TAKE VEHICLE BACK TO DEALER BECAUSE THEY WILL NOT FIX PROBLEM. DEALER SAID THEY FIXED VEHICLE, BUT VEHICLE WAS NOT FIXED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I NEVER stated that I refused to take Vehicle back to dealer, we will as soon as we can afford to pay for a Rent-a-Car. for the ~~third~~ time or wait until I get my car back, I ask for a loaner, ~~the~~ I was told that there was nothing on this car when I purchased it in Stone Mountain, Ga in 2004 (Feb) I was only Reimbursed \$300.00 for repair work but NO-one claim to know nothing about this Recall. I paid these people (see attachments) close to \$900.00 ~~more~~ he tried his best to make it look like a "lot" less. They (the Dealer) tell me that the problem HAVE BEEN FIX; THESE PEOPLE ARE EITHER SICK OR VERY SICK!!

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

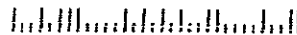
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

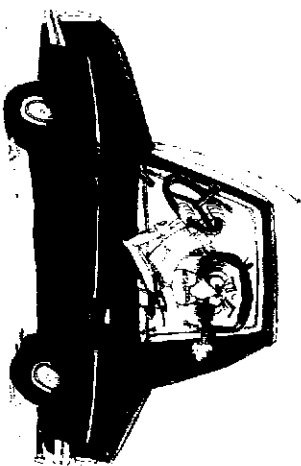
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and dial toll free at

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(DASH) 2 DOT



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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).