



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

09-AUG-2005

Reference No.
10132135

OWNER INFORMATION (Type or Print)

Name

Address

City

MARIETTA

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☒ NO
Date 06/09/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2C0GF4B405F

Make

CHRYSLER

Model

PACIFICA

Model Year

2005

Date Purchased
01-JUN-05

Dealer's Name and Telephone Number
NEW SMYRNA BEACH CHRYSLER DODGE PLYMOUTH

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner
☐

Dealer's City
NEW SMYRNA BEACH

State
FL

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-JUL-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: 2005 CHRYSLER PACIFICA. THE CALLER WAS THE FATHER OF THE DRIVER. CALLER STATED THIS VEHICLE WAS PART OF A FLEET. THE VEHICLE QUIT RUNNING DURING A LEFT HAND TURN AND IT WENT INTO AN ELECTRONIC LOCK MODE. DEALERSHIP LOOKED AT VEHICLE AND THEY WERE UNABLE TO DUPLICATE THE PROBLEM. THIS VEHICLE STALLED ONCE. OTHER VEHICLES IN FLEET HAD THE SAME PROBLEM. QUIT AT HIGHWAY SPEED ON THE INTERSTATE. THE COMPANY DID NOT KNOW THAT THE FATHER OF THE DRIVER WAS FILING A COMPLAINT. WHEN TRYING TO LOCK THE CAR WITH THE REMOTE IT WOULD NOT LOCK. WHEN STARTING THE VEHICLE, THE DASH BOARD WAS LOCKED. AFTER ABOUT 20-30 MINUTES THE VEHICLE SEEMED TO RESET AND WORKED NORMALLY. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AND THEY COULD NOT DUPLICATE THE PROBLEM. THE MANUFACTURER SUGGESTED THEY REPROGRAM THE VEHICLE AND THIS PROBLEM WOULD NOT HAPPEN AGAIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MY DAUGHTER REPORTS THAT SEVERAL OF HER CO-WORKERS
THAT RECEIVED THEIR CHRYSLER PACIFICA FLEET VEHICLES
AT THE SAME TIME HAVE HAD THE SAME PROBLEM
WITH THE VEHICLE STALLING WHILE MAKING LEFT
HAND TURNS. IN ONE CASE IT HAS OCCURED SIX (6)
TIMES AND IN ANOTHER THREE (3) TIMES. THIS
IS DANGEROUS AND NEEDS TO BE INVESTIGATED
FURTHER.

ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

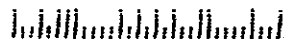


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

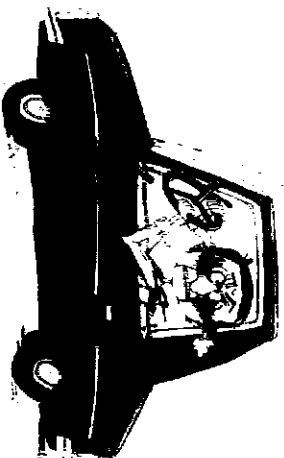
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and dial toll free at

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(DASH) 2 DOT



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