



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 OCT -6 AM
08-AUG-2005

Repository
5: 58
Reference No.
10131998

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MARANA State AZ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5TBRT [REDACTED] Make TOYOTA Model TUNDRA Model Year 2000
Date Purchased _____ Dealer's Name and Telephone Number DON MACKEY CADILLAC DEALER Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City TUSCON State AZ Zip Code _____
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code Q38000 SERVICE BRAKES, HYDRAULIC;ANTILOCK
Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-AUG-2005 Failure Mileage 15000 Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM1A9ABC038) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNED A 2000 TOYOTA TUNDRA. EVER 15,000 MILE BRAKES HAD TO BE REPLACED, INCLUDING THE ROTORS TWICE. THE CONTACT STATED THAT VEHICLE VIBRATED. THE CONTACT WAS AFRAID THAT VEHICLE WILL HIT SOMEBODY BECAUSE OF BRAKE FAILURE. THE MANUFACTURER TOLD HIM THAT THEY WERE AWARE OF THE PROBLEM. HOWEVER, THEY WILL NOT DO ANYTHING BECAUSE WARRANTY EXPIRED. THE CONTACT STATED HE DID NOT HAUL HEAVY LOADS WITH THIS VEHICLE, AND COULD NOT UNDERSTAND WHY THE BRAKES FAILED. HAD THE BRAKES REPLACED FIVE TIMES WITH ONLY 87,000 MILES ON THE VEHICLE. THE FIRST TIME CONTACT TOOK THE VEHICLE TO DEALER HE THOUGHT IT WAS THE TIRES. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

EVERY 15-17,000 miles I HAVE to REPLACE my Front Brakes, either Pads, Rotors or Both. Toyota said They Re-placed them the First Time. The Rest of The Times I had to get it Done Elsewhere. Finally Toyota They had Problems with This Model's Brakes and Re-Engineered them in 2003. They then said They would do This for me for \$2500⁰⁰. I keep spending \$200⁰⁰ - \$450⁰⁰ every 15,000 miles because of The shaking & vibrations when I apply the brakes I'm afraid they will BREAK or FAIL and a SERIOUS ACCIDENT could happen PLEASE Help me get This Resolved!!

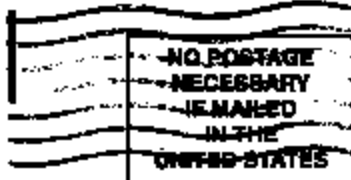
ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OR

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and dial toll free at

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