



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY -- 100148

Date Received

Repository

08-AUG-2005

Reference No.  
10131978

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: NEW CARLISLE State: IN Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 8/24/05

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GNDX03E01D [REDACTED]  
Make: CHEVROLET Model: VENTURE Model Year: 2001  
Date Purchased: 01-FEB-01 Dealer's Name and Telephone Number: PINE CHEVROLET 218-324-2187 Engine: No. Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: LAPORTE State: IN Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 081000 ENGINE AND ENGINE COOLING:ENGINE Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 02-AUG-2005 Failure Mileage: 80142 Failure Speed: 20

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/85R15): [REDACTED]  
DOT No. (Example: DOTM19ABC038): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: WHILE DRIVING AT 20 MPH AND STOPPING AT A RED LIGHT THERE WAS A POPPING NOISE. CONSUMER THOUGHT THERE WAS A FLAT TIRE ON THE LEFT FRONT. CONSUMER PULLED TO THE SIDE OF THE ROAD. UPON INSPECTION SAW THAT ENGINE DROPPED AND WAS HANGING FROM UNDERNEATH THE VEHICLE ABOUT 2 INCHES FROM THE GROUND. HAD THE VEHICLE TOWED TO GM DEALER FOR REPAIRS. BASICALLY, THE BOLTS THAT HELD THE ENGINE MOUNT BROKE. DEALER SUGGESTED SOMEONE HAD DONE THIS TO THE VEHICLE BECAUSE ENGINE COMPLETELY BROKE OFF. CONSUMER KEPT VEHICLE IN GARAGE. THE REPAIRS WERE DONE AT CONSUMER'S EXPENSE. GM OFFERED NO COST ASSISTANCE OR COVERAGE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.