



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100148

Date Received

05-AUG-2005

Repository ☐

Reference No.
10131889

OWNER INFORMATION (Type or Print)

Name

Address

City COLLEGEVILLE

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☐ NO
Date 8/29/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YY1TS9402

Make

VOLVO

Model

S80

Model Year

2001

Date Purchased

2001

Dealer's Name and Telephone Number

Keystone Motors, Scranton PA 610-647-1566

Original Owner

Dealer's City

State

Zip Code

Engine:

No. Cylinders 8

Fuel Type:

Gas

Transmission Type

MANUAL

☒ Antilock Brakes

☒ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

23-JUL-2005

Failure Mileage

73,950

Failure Speed

25 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

H

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
I.e., parts repaired or replaced (and if old part is available).

DI: CONSUMER E-MAILED
SPEED. *AK

THE VEHICLE STALLED, DIED OR DID IT LOST POWER AND OPERATED AT A REDUCED

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Collegeville, PA

August 4, 2005

Volvo Keystone Motors
Mr. Steve Owens
497 E. Lancaster Avenue
Berwyn, PA 19312

Dear Mr. Owens,

The purpose of this letter is to bring a recent experience of mine to your attention. In 2001, I purchased my Volvo from your dealership and recently experienced the stalling of my engine while I was driving (on 7/23). I brought my car into your shop for servicing the week of 7/25 and the throttle module was replaced.

While I was driving to work (around 4:45 am on 8/1) I heard a report on KYW 1060 about some Volvos having engine problems. I contacted KYW to learn more about this report because when I contacted your shop during the day on 8/1, the service person I spoke with indicated that the shop had not been receiving similar type calls nor was he aware that Volvo had been experiencing a rash of problems similar to mine. KYW informed me that they reported this story only between 1:00 - 5:00 am on 8/1 (this might explain why your shop did not receive more calls). Anyway, I went to CBS News website and found the enclosed article.

Sincerely,

Attachment

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).