



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

05-AUG-2005

Reference No
10131681

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ODENTON State MD Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number
SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 8/18/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1Y1SK52801Z [REDACTED] Make CHEVROLET Model PRIZM Model Year 2001
Date Purchased 15-FEB-02 Dealer's Name and Telephone Number OURISMAN CHEVROLET Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City MARLOWE HEIGHTS State MD Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-AUG-2004 Failure Mileage 25083 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police [REDACTED]

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONSUMER STATE 2001 CHEVROLET PRISM WAS HESITATING AND STALLING WHEN HAVING A COLD START. THE VEHICLE WAS STALLING IN THE MORNINGS WHEN THE ENGINE WAS COLD AND SET OVERNIGHT. THE WEATHER WAS NOT ISSUE WITH THE CAR. THE OWNER TOOK THE VEHICLE TO THE DEALERSHIP FOR INSPECTION. THE OWNER DID HAVE A COPY OF TSB 1538049 WHICH INDICATED PROCEDURES THAT COULD BE DONE TO HELP WITH VEHICLE PERFORMANCE. THE OWNERS VEHICLE HAS ONLY 31,000 MILES, AND WAS ABOUT 4 1/2 YEARS OLD. THE OWNER TALKED TO GM, AND THEY SAID THAT WHAT EVER IT COST TO HAVE THE VEHICLE FIXED THEY WOULD USE AS A CREDIT ON THE PURCHASE OF A NEW VEHICLE. THE OWNER HAD THE AIR FILTERS CHANGED, CHECKED COMPUTER FOR CODES, THIS SHOWED MISFIRES PRESENT, REPLACED SPARK PLUGS, CLEANED AIR INDUCTION SYSTEM LAST YEAR. RECENTLY, IN JULY, THE CODES WERE CHECKED AGAIN AND THERE WAS NO INDICATION OF ANYTHING WRONG. THE REPAIR SHOP SUGGESTED THAT THE OWNER REPLACE THE THROTTLE POSITION SENSOR. THAT DID NOT HELP THE VEHICLE. THE OWNER WENT BACK TO THE DEALER, AND HAD A DIAGNOSTIC TEST DONE. THE OWNER WAS HAVING PROBLEMS WITH THE EXPERIMENTAL SUGGESTION TO BE DONE ON THE CAR BECAUSE THIS WILL HAVE NO GUARANTEE THAT THIS WILL FIX THE CAR. THE OWNER WAS AFRAID TO DRIVE THE CAR BECAUSE OF THE HESITATION AND STALLING. THE COST OF THE TSB SUGGESTION WILL COST SEVERAL THOUSANDS OF DOLLARS. THERE WAS MNO WARRANTY LEFT ON THE CAR. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SINCE MY TELEPHONE CALL OF 8/5/05 I TOOK THE CAR BACK TO MY AUTO REPAIR SHOP WITH THE TSB. THE MECHANIC RAN A CAN OF CARBON DETERGENT DIRECTLY THRU THE FUEL INJECTORS. INITIALLY IT MADE THE HESITATION/STALLING WORSE, BUT AFTER A 700 MILE DRIVE AND HIGH SPEEDS THE CAR HAS PERFORMED NORMALLY. THE REPAIR SHOP RECOMMENDED PUTTING A CAN OF CHEVRON TECHRON IN MY GAS TANK EVERY 3 OR 4 TANK FULLS. (\$6.00) SINCE CHEVRON ^{HAS} ISSUED A TECH SERVICE BULLETIN FOR 2000-2002 PRIZES WITH MY PROBLEM, INDICATES IT MUST BE A COMMON PROBLEM.

I THINK IT IS IMPORTANT TO READ TSB # 1538049 THE POSSIBLE MAGNITUDE OF THE PROBLEM. HOPEFULLY PERIODIC TREATMENT WITH CHEVRON TECHRON WILL KEEP THE HESITATION/STALLING AT BAY.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR


DASH2DOT

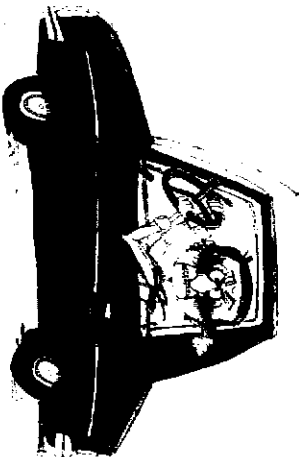
and dial toll free at

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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**