



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

05-AUG-2006

Reference No.

10T31676

OWNER INFORMATION (Type or Print)

Name

Address

City

RAYMOND

State

MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1LNHM96S

Make

LINCOLN

Model

LS

Model Year

2004

Date Purchased

03-MAR-04

Dealer's Name and Telephone Number

GRAY DANIELS LINCOLN MERCURY

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

JACKSON

State

MS

Zip Code

39205

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

038000 SERVICE BRAKES, HYDRAULIC; ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-AUG-2005

Failure Mileage

100

Failure Speed

Any Time

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es) and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if aid part is available).

DT: CONTACT STATED WHEN PUTTING ON THE BRAKES THE PEDAL PICKED UP THE ACCELERATOR PEDAL, CAUSING THE CAR TO ACCELERATE UNNECESSARILY. THE BRAKE PEDAL WENT DOWN FURTHER WHEN COMPRESSED THAN THE GAS PEDAL DID WHEN IT COMPRESSED. THE DEALER WAS TRYING TO CORRECT THE PROBLEM. THE SERVICE MANAGER WAS LOOKING AT THE COMPUTER SYSTEM IN THE CAR. THE CONSUMER TALKED TO SEVERAL OTHER PEOPLE THAT HAD THIS SAME PROBLEM. HE HAS NOTICED THIS PROBLEM EVER SINCE SEPTEMBER 2004. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This Vech. is very small in space where the brakes & accelerator is located - less than 1 inch separates the brake and the accelerator. When the brakes are engaged the brake goes down to the accelerator and hinders. This causes the foot (size 12) to pick up the gas pedal and causes the motor to pull against the brakes. Unless you are not careful the vehicle will run out in front of you and crossing your path. It becomes a very scary situation to get into. As a retired Highway patrolman I say you can handle this situation. What I am afraid of is that my wife Bill got into trouble with the car.

I believe that with a clutch located in this automatic transmission vehicle the brake could be moved several inches to the left of the accelerator, and at the same time lowering the accelerator.

This vehicle does have the variable inertia seat belt system. This I think is also a deadly situation that could all a fatal crash.

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**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO PC
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

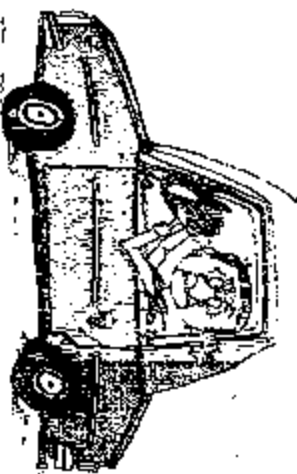
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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