



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

05-AUG-2005

Reference No.  
10131662

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: CRANSTON State: RI Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
YV1R558D: [REDACTED] Make: VOLVO Model: S60 Model Year: 2001  
Date Purchased: 30-JAN-01 Dealer's Name and Telephone Number: STEINGOLD VOLVO 401-723-4700 Engine: No. Cylinders: 4 Fuel Type:  
Original Owner:  Dealer's City: PAWTUCKET State: RI Zip Code: 02861  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: ALL WHEEL DRIVE Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 05-AUG-2005 Failure Mileage: 60000 Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/B5R15): \_\_\_\_\_  
DOT No. (Example: DOTM18ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), location(s), circumstances, and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: WHILE DRIVING ON HIGHWAY THE OWNER NOTICED A MESSAGE CAME UP WHICH READ PERFORMANCE REDUCED. THE OWNER WAS TRAVELING ABOUT 55-60 MPH AND CAR LOST POWER AND WOULDN'T GO OVER 30 MPH. THEN GOT OFF ON THE EXIT AND VEHICLE EXPERIENCED A SIGNIFICANT LOSS OF POWER AT A STOP LIGHT. THE IDLE WAS ROUGH, AND AS THE OWNER ATTEMPTED TO GO THROUGH THE LIGHT, THE CAR WOULDN'T GO OVER 10 MPH. THEN THE OWNER PUT THE FLASHERS AND GOT ONTO TO THE SHOULDER. THE OWNER SHUT THE CAR OFF BECAUSE HE COULDN'T CONTINUE ON THE ROAD AT THAT LOW SPEED. THE OWNER SAT THERE FOR ABOUT A MINUTE, AND WAS ABLE TO MAKE IT TO WORK ONLY ABOUT 1/2 MILE AWAY THE MESSAGE WAS STILL SHOWING. THEN AS OWNER WAS DRIVING THE MESSAGE CHANGED TO ENGINE FAILURE. THE OWNER READ THE ARTICLE ABOUT NHTSA INVESTIGATION PE05041. THE OWNER CALLED THE DEALERSHIP AND REPORTED THE LOSS OF POWER. THE OWNER HAS NOT HAD IT REPAIRED BECAUSE THE DEALERSHIP WAS NOT AWARE OF WHAT COULD BE CAUSING THE PROBLEM. AN EMPLOYEE OF A LOCAL DEALERSHIP ADVISED OWNER OF THE ELECTRONIC THROTTLE BODY PROBLEM. THE OWNER HAS NOT CONTACTED THE MANUFACTURER YET. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

See Attached.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
**Office of Defects Investigation, NVS-216**  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR**

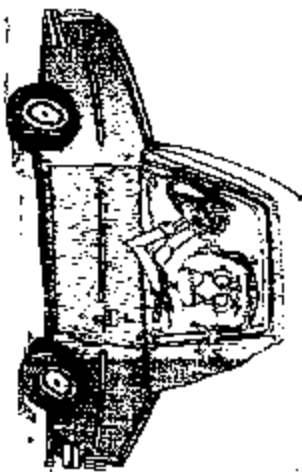
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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The failure of the vehicle speed control on the highway resulted in a sudden loss of power. I was traveling around 55 to 60 mph and quickly lost speed resulting in drop in speed to below 30 mph. I was traveling in the left lane and had to move quickly to the right lane to exit the highway as the vehicle continued to lose speed. This was a dangerous situation and I was very fortunate that an accident did not occur. Luckily I did not have my children in the vehicle at the time.

Upon exiting the highway I had to stop at the stop light at the end of the exit. The engine idle was rough as I attempted to drive after the light changed the maximum vehicle speed was between 5 to 10 mph. Again, I had to move across the right travel lane to stop the vehicle on the shoulder of the road.

The vehicle speed control and related software were replaced on August 8, 2005. A copy of the repair bill from the dealership is attached.

Please feel free to call me at [REDACTED] if you have any questions.



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**