



Andy Mohr Automotive Group



16100 North Allisonville Road
NOBLESVILLE, IN 46060
(317) 773-3390

2005 SEP -6 AM 4: 41

Add to 10/31/511
Key 10/10/1 247
10/14/9472

Completed Repair

Done

1st Factory defect Repair!

CUSTOMER NO. 4622	ADVISOR KENNY HUMBERT	TAG NO. 29570	775	INVOICE DATE 11/22/04	INVOICE NO. PNCS197001
	LICENSE NO.	MILEAGE 49,445	COLOR SILVER MIST	STOCK NO.	
CARMEL, IN	YEAR / MAKE / MODEL 01/PONTIAC/GRAND PRIX SE/GRAND PRIX	DELIVERY DATE 11/30/00	DELIVERY MILES		
	VEHICLE I.C. NO. 1 G 2 W K 5 2 J 6 1 F	SELLING DEALER	PRODUCTION DATE		
	ET F NC	P. G. NO.	R. C. DATE 11/19/04	M. FACE CUT	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 49445		

JOB# 1 CHARGES

LABOR
J# 1 11PNZ **DIAGNOSE NOISE/LEAK** TECH(S):419 **WARRANTY**
HAS A COOLANT LEAK AT INTAKE NEED TO LOOK TO SEE IF OTHER
LEAKS ASKING WARRANTY ASSISTANCE
LARGE COOLANT PIPE GOING INTO MANIFOLD LEAKING
REPLACE LOWER INTAKE MANIFOLD AND GASKET-VALVE COVER GASKET
DISTRIBUTOR O-RING-INTAKE BOLTS-IN CONJUNCTION

DISCLAIMER OF WARRANTIES
Any warranties on the item sold hereby are those of the manufacturer only. Andy Mohr Automotive Group makes no warranty, including no warranty or merchantability or fitness for any particular purpose, in the sale of parts or other items.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	89017279	GASKET KI 3.270		WARRANTY
	4	11588914	BOLT 3.275		WARRANTY
	4	11588915	BOLT 8.900		WARRANTY
	1	10477565	SEAL 1.639 R		WARRANTY
	1	10189205	SEALER-TH 1.097 R		WARRANTY
	2	10154775	GASKET 0.423 R		WARRANTY
	1	12346141	ADHESIVE 8.800		WARRANTY
	1	12346290	COOLANT 8.800		WARRANTY
	1	25010792	OIL FLTR 1.836 R		WARRANTY
	1	24504709	SEAL 3.337 R		WARRANTY
	1	12582983	MANIFOLD 3.265		WARRANTY
	1	OP1			WARRANTY
	1	24507563	THERMOSIA 1.246 R		WARRANTY
				TOTAL - PARTS	0.00

G.O.G. & SUPPLIES	QTY	DESCRIPTION	UNIT PRICE	WARRANTY	
1.0 OIL	@	/UNIT		WARRANTY	
				TOTAL - GOG	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	WARRANTY	
	GMPP	GMPP EXTENDED WARRANTY	197001	100.00	
				TOTAL - MISC	100.00

JOB# 1 TOTALS MISC 100.00
JOB# 1 JOURNAL PREFIX PNCS JOB# 1 TOTAL 100.00

JOB# 2 CHARGES

LABOR
J# 2+22PNA **ELECTRICAL CONCERN** TECH(S):240 **0.00**
REPLACE BOTH HIGH MOUNT BRAKE BULBS AND RIGHT REVERSE
PARTS ONLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	2	142456	BULB.12 V 8.991	1.48	2.96
	1	9442003	BULB-B/U 8.991	2.58	2.58
				TOTAL - PARTS	5.54

JOB# 2 TOTALS PARTS 5.54
JOB# 2 JOURNAL PREFIX PNCS JOB# 2 TOTAL 5.54



MARK GGD 9/19/05

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NOBLESVILLE, IN 46060
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CUSTOMER NO. 4622	ADVISOR KENNY HUMBERT	29570	TAG NO. 775	INVOICE DATE 11/22/04	INVOICE NO. PNCS197001
[REDACTED]	LICENSE NO.		MILEAGE 49,445	COLOR SILVER MIST	STOCK NO.
CARMEL, IN	YEAR / MAKE / MODEL 01/PONTIAC/GRAND PRIX SE/GRAND PRIX			DELIVERY DATE 11/30/00	DELIVERY MILES
	VEHICLE ID. NO. 1 G 2 W K 5 2 J 6 1 F			SELLING DEALER TO	PRODUCTION DATE
	BUSINESS PHONE			H.O. DATE 11/19/04	MILEAGE OUT
	COMMENTS				

MO: 49445

JOB# 3 CHARGES-----

LABOR-----
 J# 3+09PNZ1 BRAKES TECH(S): 240 0.00
 NEEDS FRONT BRAKES SOON 165.00 CUSTOMER QUOTED
 DONE

JOB# 3 TOTALS-----
(Resurface Rotors, Clean Slides, GM Pads)
 JOB# 3 JOURNAL PREFIX PMS JOB# 3 TOTAL 0.00

TOTALS-----

CHARGE CHECK (#2485) CASH
 AMERICAN EXPRESS VISA/MASTERCARD

Parts designated with an asterisk (*) indicate limited lifetime service guarantee applies for customer pay repairs

TOTAL LABOR....	0.00
TOTAL PARTS....	5.54
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	100.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.34
TOTAL INVOICE \$	105.88

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[REDACTED SIGNATURE]

CUSTOMER SIGNATURE

All reverse side ->

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Andy Mohr Automotive Group



2nd
factory
defect
repair!

16100 North Allisonville Road
NOBLESVILLE, IN 46060
(317) 773-3390

CUSTOMER NO. 4622	ADVISOR JOLENE HIGGINS	TAG NO. 486 2595	INVOICE DATE 08/19/05	INVOICE NO. PNC5215496
	LICENSE NO.	MILEAGE 55,125	COLOR SILVER MIST	STOCK NO.
	YEAR / MAKE / MODEL 01/PONTIAC/GRAND PRIX SE/GRAND PRIX		DELIVERY DATE 11/30/00	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 2 W K 5 2 J 6 1 F		SELLING DEALER NO.	PRODUCTION DATE
	R. T. E. NO.	P. O. NO.	R. O. DATE 07/29/05	MILEAGE OUT REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 55125	

JOB# 1 CHARGES

LABOR
1 1PNZ **DIAGNOSE NOISE/LEAK TECH(S) 419 WARRANTY**

CS COOLANT SPOT ON GRIVENWAY/RECHECK
FOUND THAT THE HEADGASKETS LEAKING COOLANT
REPLACE ALL SEALS AND GASKETS AND RESEALED HEADS
ON ENGINE RETEST FOR LEAK FOUND NONE
GOODWILL WARR PER BRAIN G. 8-9-05

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1		89017347	GASKET KI 0.289		WARRANTY
	1		1052943	SEALANT 8.800		WARRANTY
	1		12346141	ADHESIVE 8.800		WARRANTY
	1		12346290	COOLANT 8.800		WARRANTY
	4		11588914	BOLT 3.275		WARRANTY
	4		11588915	BOLT 8.900		WARRANTY
	1		25010792	OIL FLTR 1.836 R		WARRANTY
	6		10182334	STUD-EXH 3.613		WARRANTY
	6		11517031	NUT 8.917		WARRANTY
					TOTAL - PARTS	0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

GMPP GMPP EXTENDED WARRANTY 215496 100.00

TOTAL - MISC 100.00

JOB# 1 TOTALS

MISC 100.00

JOB# 1 JOURNAL PREFIX PNC5 JOB# 1 TOTAL 100.00

TOTALS

CHARGE CHECK (#) CASH
 AMERICAN EXPRESS VISA/MASTERCARD

TOTAL LABOR..... 0.00
TOTAL PARTS..... 0.00
TOTAL SUBLET..... 0.00
TOTAL G.O.G..... 0.00
TOTAL MISC CHG. 100.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 100.00

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Parts designated with an asterisk (*) indicate limited lifetime service guarantee applies for customer pay repairs

CUSTOMER SIGNATURE

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4622

JOLENE HIGGINS

486

2595

08/19/05

PNC215496

55,125 SILVER MIST

01/PONTIAC/GRAND PRIX SE/GRAND PRIX 11/30/00

CARMEL, IN

1 G 2 W K 5 2 J 6 1 F

07/29/05

REPRINT# 1

MO: 55125

JOB# 1 CHARGES

LABOR-----DIAGNOSE NOISE/LEAK-----TECH(S): 419-----WARRANTY

CS COOLANT SPOT ON GRIVWAY/RECHECK
FOUND THAT THE HEADGASKETS LEAKING COOLANT
REPLACE ALL SEALS AND GASKETS AND RESEALED HEADS
ON ENGINE RETEST FOR LEAK FOUND NONE
GOODWILL WARR PER BRAIN G. 8-9-05

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	1	25010792	OIL FLTR 1.836 R		WARRANTY
	6	10182334	STUD-EXH 3.613		WARRANTY
	6	11517031	NUT 8.917		WARRANTY
				TOTAL - PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
	GMPP	GMPP EXTENDED WARRANTY	215496	100.00
			TOTAL - MISC	100.00

JOB# 1 TOTALS-----MISC-----100.00

JOB# 1 JOURNAL PREFIX PNC5 JOB# 1 TOTAL-----100.00

TOTALS		
<input type="checkbox"/> CHARGE	<input checked="" type="checkbox"/> CHECK # 2653	<input type="checkbox"/> CASH
<input type="checkbox"/> AMERICAN EXPRESS	<input type="checkbox"/> VISA/MASTERCARD	
Parts designated with an asterisk (*) indicate limited lifetime service guarantee applies for customer pay repairs		TOTAL LABOR.... 0.00
		TOTAL PARTS.... 0.00
		TOTAL SUBLET... 0.00
		TOTAL G.O.G.... 0.00
		TOTAL MISC CHG. 100.00
		TOTAL MISC DISC. 0.00
		TOTAL TAX..... 0.00

TOTAL INVOICE \$ 100.00

PAID
8/24/05

[Redacted Signature Area]

CUSTOMER SIGNATURE



Andy Mohr Automotive Group



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 NOBLESVILLE, IN 46060
 (317) 773-3390

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ 08PNZBEAR 01PNZAIR/FILTER 01PNZSERV 01PNZ4CYL	LUBE OIL & FILTER REPACK WHEEL BEARING REPLACE AIR FILTER SERVICE TRANSMISSION TUNE-UP 4 CYL.	MO MI MI MI MI		02PNZ 01PNZFUL 17PNZPCV 01PNZINJ	TIRE ROTATION FLUSH COOLING SYSTEM REPL PCV VALVE FUEL INJ SERVICE	MI MI MI MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/20/05	207586	53250	513	135	C	01PNZ	LUBE OIL & FILTER
01/06/05	200009	50344	29570	135	C	30PNZ	SAFETY INSPECTION
11/19/04	197001	49445	29570	270	C	22PNZ	BODY ELECTRICAL
				419	W	11PNZ	DIAGNOSE NOISE/LEAK
				240	C	22PNA	ELECTRICAL CONCERN
				240	C	09PNZ1	BRAKES

SALESPERSON NO. 970 JEFF REYNOLDS SERVICE STATE REG# D

TERMS	VEHICLE I.D. NO. 1G2WK52J61F	YEAR/MAKE/MODEL 01/PONTIAC/GRAND PRIX SE/GRAND PRIX	PRODUCTION DATE 11/30/00	STOCK NO.	LICENSE NO.	R. O. NO. 215496
CASH <input type="checkbox"/>	CREDIT CARD <input type="checkbox"/>	CHECK <input type="checkbox"/>	PRIOR APPROVAL <input type="checkbox"/>	OTHER <input type="checkbox"/>	CALL WHEN READY <input type="checkbox"/>	
CUSTOMER NO. 4622	SERVICE CONTRACT	DELIVERY DATE 11/30/00	DELIVERY MILES	SELLING DEALER NO.	R. O. DATE 07/29/05	
COLOR SILVER MIST/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.		
TURBO <input type="checkbox"/>	MMC <input type="checkbox"/>	AIR COND. <input type="checkbox"/>	P. S. <input type="checkbox"/>	TRANS	MILEAGE 55,125	ADVISOR NO. 486
MILEAGE OUT 55,125	ADVISOR NO. 486	MILEAGE OUT 55,125	ADVISOR NO. 486	MILEAGE OUT 55,125	ADVISOR NO. 486	MILEAGE OUT 55,125
RESIDENCE PHONE	BUSINESS PHONE	I hereby authorize the repair work to be done along with the necessary material, and hereby grant Andy Mohr Automotive Group and its employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. I acknowledge an express mechanic's lien on the above vehicle to secure the amount of repairs thereto. I agree to pay all costs of collection, including attorney fees. I acknowledge that Andy Mohr Automotive Group is not responsible for the unavailability of parts or delays in parts shipments beyond its control. I release Andy Mohr Automotive Group from any loss or damage to my vehicle occasioned by theft, accident, fire or vandalism. No articles of personal property have been left in the vehicle, and Andy Mohr Automotive Group is not responsible for an inspection thereof.				
TIME RECEIVED 01:24pm	DATE/TIME PROMISED 07/29/05 07:15pm	PRIORITY	ESTIMATE \$			

W 11PNZ DIAGNOSE NOISE/LEAK CS COOLANT SPOT ON DRIVEWAY/RECHECK

head gaskets are leaking need replaced - ~~coolant~~ Note: must make sure car has proper amount of coolant or car do serious engine damage

WAITER
 Steve
 at Per

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8-4-05
 per Irish
 Conf # 10131511
 Joffie
 Safety
 admin

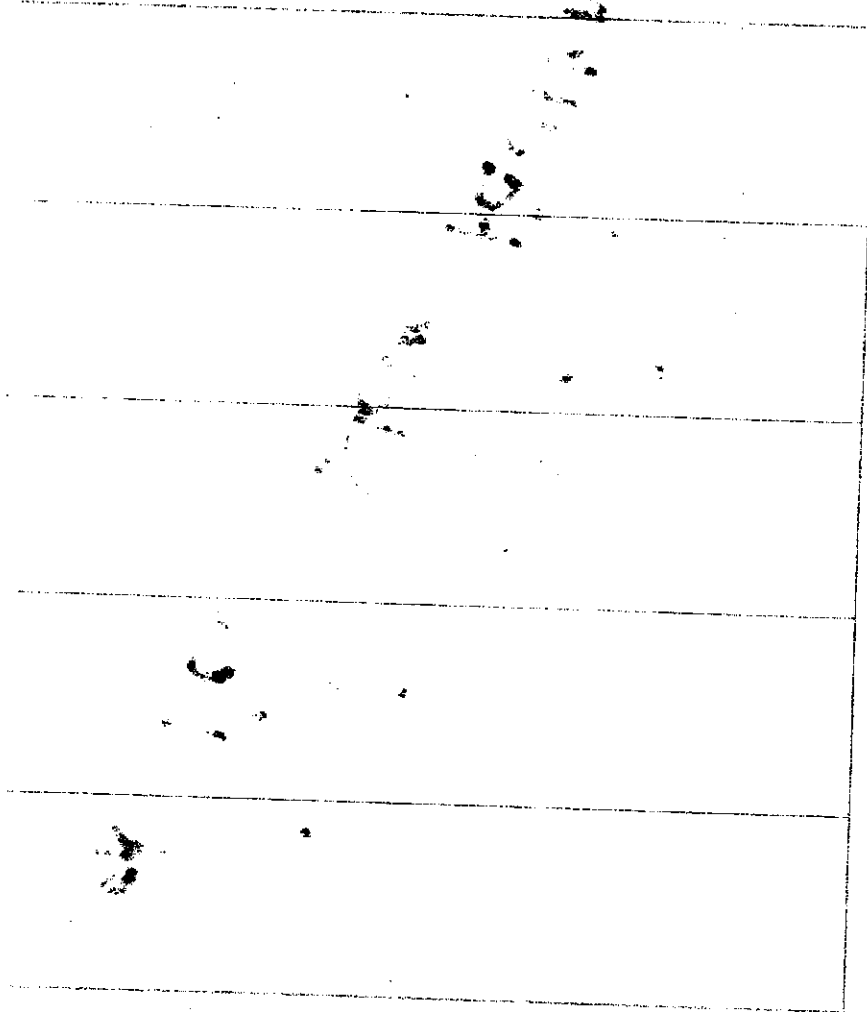
dust @
 Body Shop!

See reverse side →

TURN BACK SEE COPIES TO FIGURE ESTIMATE

TECHNICIAN PLEASE PLACE TIME TICKET IN AREA
READABLE FROM THIS POSITION.

THANK YOU



DESCRIPTION	PARTS	LABOR
Head Set	127.76	13.0
Head Sealant	12.00	
GMS	15.00	
Head Sealant		
Coolant	30.00	
Total		
\$		
1357.00		

THIS IS TO VERIFY THAT I HAVE CHECKED THE FOLLOWING:

- TIME CORRECTNESS
- WORK DONE
- ...

INSPECTED	PARTS RETURNED
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