

• Great Falls, Montana •

July 15, 2005

2005 JUL 27 AM 7:59

National Highway Traffic
Safety Administration
400 Seventh Street, SW
Washington, DC 20590

10131316

Dear Sir or Madame,

Please find a copy of a work order from LITHIA, Great Falls, Montana also a picture of this 2001 Durango 4 X 4, Serial No. 1B4HS28N41F [REDACTED]. Shipped from Factory with a 3.92 Differential and a 3.55 Differential. Unit came out of Chrysler Sale at Riverside Auto Auction, Riverside CA.

I am a Grand fathered Auto Dealer in Montana who over the last 54 years has sold and leased 100's of Autos and Trucks for Chrysler, 93 Chrysler Missoula (Lease Manager), and Rice Motor Cadillac Mercedes Jeep (Manager).

Mike Rux (Service Manager) brought my problem to the Chrysler Service Representative. I was never called or had a meeting with the Representative, which I asked for.

The unit mentioned above was unsafe to drive in 4-wheel drive. In order to sell unit and not have a unit out in an unsafe condition which in the event of an accident, which would or could involve Damage or Injury Law Suits to my self and Chrysler, I had the unit repaired.

I believe along with 7 other Shop People that looked at the unit before repairs, that this was a Factory Production Problem that slipped by and had to be corrected. I've saved all the pictures of the rear ends (neither has ever been apart), the original stickers (like new) and also the rear Differentials.

I would like someone to call me at [REDACTED] and have a fair adjustment for faulty and unsafe factory manufacture-----unsafe at any speed. Transfer case was not the problem that was a Total Miss----- (which of course I paid)-----But after the mechanic Don Thorndyke read the Differential Tags and Stickers he realized and told Mike Rux (Service Manager) and myself of Factory mistake. The correct parts were ordered and repair completed by Daimler Chrysler Franchise Dealer to the cost of \$1490.31. I traced the history on the unit and also had Lithia do a recall on Ball Joints. I'm sure of this if Daimler Chrysler had been AWARE THAT THE UNIT HAD TWO DIFFERENT DIFFERENTIAL ON there would also have been a safety recall to repair.

Regards,

[REDACTED]

C/C: Daimler Chrysler Corporation
DaimlerChrysler Motors Corporation National Customer Relations
DaimlerChrysler Corporation Customer Connect
DaimlerChrysler Customer Field Operations
DaimlerChrysler Manufacturing
National Highway Traffic Safety Administration
State of Montana Consumer Protection
Mike Rux Service Manager

THANKS FOR YOUR TIME.
Edinow
7/28/05
(1)

01 Dodge Durango SLT

**41K
Miles**

Non Smoke

Single Owner

California
Lease Return



Detailed,
ozoned &
sanitized

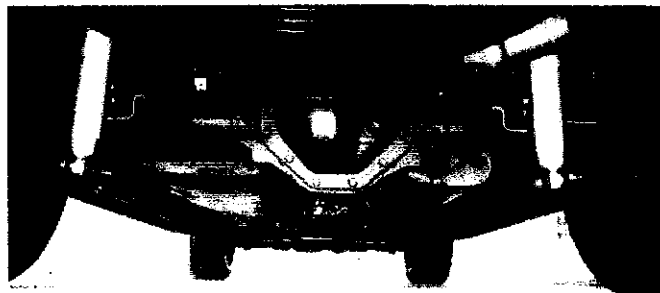
Changed oil
& filter

Changed
transmission
fluid & filter

New
Prestone
antifreeze
rated to -38°F

So clean you could eat off of it!

EXTENDED WARRANTY PROGRAM AVAILABLE



- 4.7L Magnum V8
- 4 Speed Automatic Transmission
- 4 Wheel Drive
- New White Letter Tires \$400.00/1
- Aluminum Alloy Wheels
- High Intensity Fog Lamps
- Power Locks and Windows
- Leather Interior
- Dual Power Heated Seats
- 3rd Row Seat
- Center Console
- Tilt Steering Wheel
- Cruise Control
- Power Mirrors
- Automatic Dimming Rear View Mirror
- Compass
- Dual Zone Climate Control
- Rear Air Conditioning
- CD / Cassette Stereo
- Privacy Glass
- Heated Rear Window
- Roof Rack
- Tow Package (never been used)
- Books & Records

SOLD BRAND NEW FOR \$40,700

ON SALE FOR \$16,500

VIN: 1B4HS28N41F

**DISCLOSURE NOTICE
FOR
ARKANSAS
INDIANA, MISSOURI,
NEW MEXICO, VIRGINIA
SOUTH CAROLINA,
WEST VIRGINIA
MONTANA, AND
NORTH CAROLINA**

IMPORTANT: IF THIS VEHICLE IS DEFECTIVE,
YOU MAY BE ENTITLED UNDER STATE LAW TO A
REPLACEMENT OR TO COMPENSATION. HOW-
EVER, TO BE ENTITLED TO A REPLACEMENT OR
TO COMPENSATION, YOU MUST FIRST NOTIFY
THE MANUFACTURER OF THE PROBLEM IN WRIT-
ING AND PROVIDE THE MANUFACTURER AN OP-
PORTUNITY TO REPAIR THE VEHICLE.

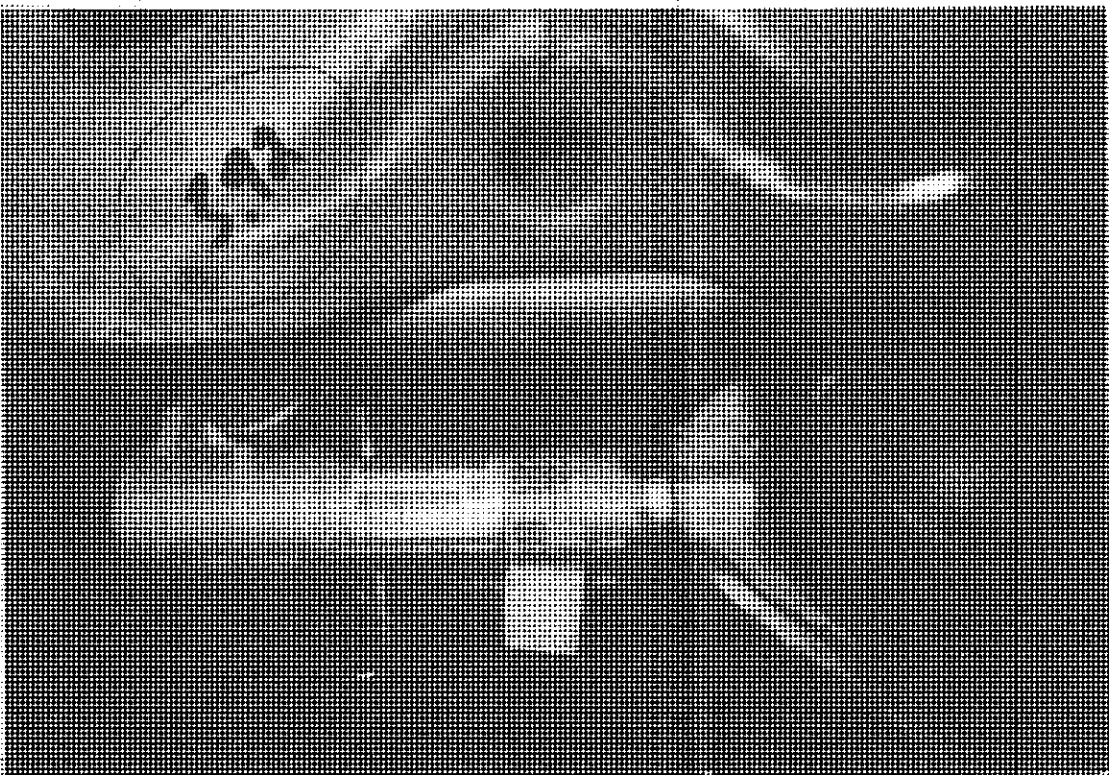
Notify DaimlerChrysler Motors Corporation, **BY**
CERTIFIED MAIL, of the problem with your vehicle.

Please use the self-addressed, detachable
DaimlerChrysler Motors Corporation Customer Cen-
ter form to assist you.

(7)

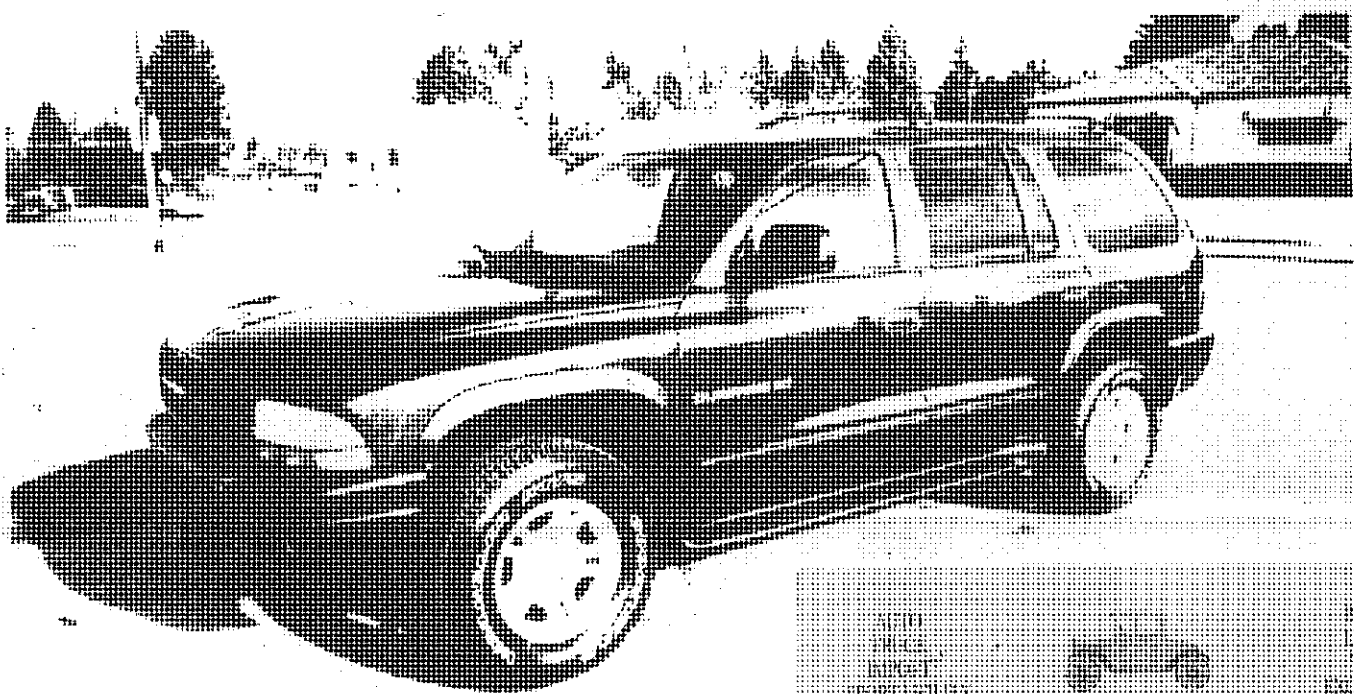
2001 Durango SXT 4x4

11341528N41 

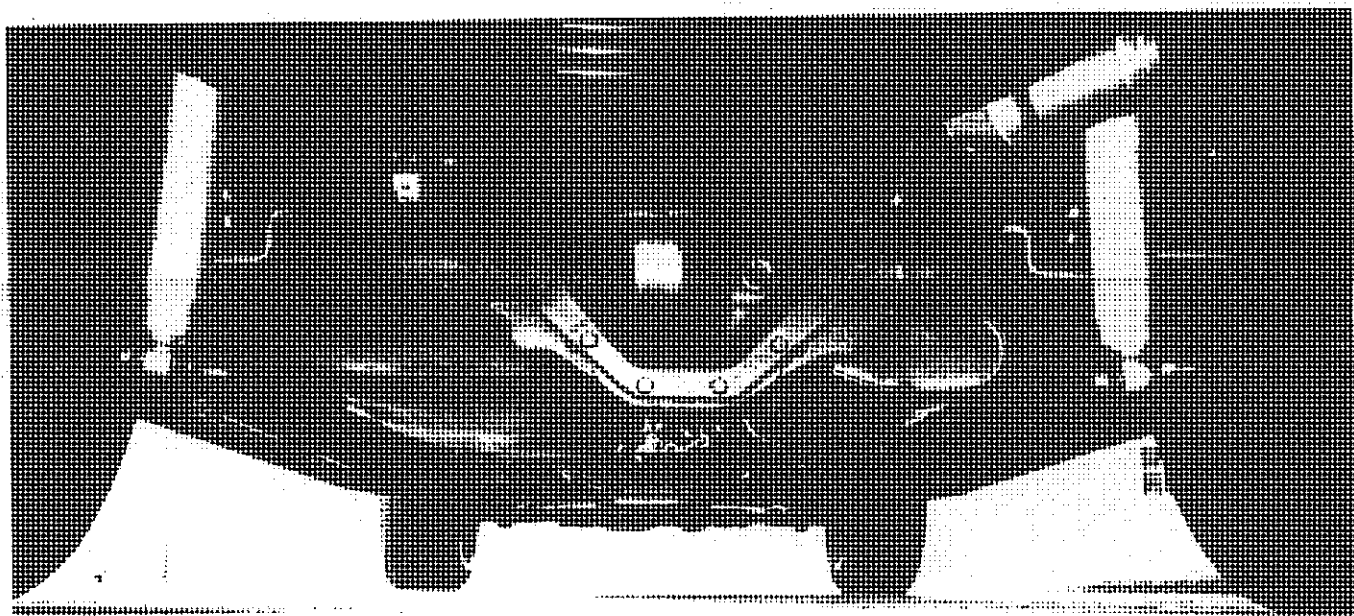


2001 Durango 4x4 51T
Serial 1B4H528N41F





VIN PRICE EIGHT MONTHS		PRICE LEASE MONTH EQUIPMENT
APRIL 2001 450-7957 CREDIT 100-0007 EIGHT 100-0007	DON 0005 GREAT FALLS MONTANA 1992	
THE VAUGHN ROM		



2001 Dodge Durango SUV 4x4 leather
 Serial No. 1B4HS28N4L [REDACTED] ready owner

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).