

NHTSA Complete Record Information



Printed: 7/29/2005

NHTSA #: ES05-006486

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 7/28/2005

Doc Type: CNG

Address To: DOT/I

Referred By: NEC-110

Doc Date: 6/22/2005

Due Date: 8/9/2005

S10 #:

DOT/I #: 2005-5133

RMP #:

Subject: FAXED COPY OF E-MAIL FM [REDACTED] (MD) SEEK STATUS OF COMPLAINT FILED W/ODI RE DEFECTS OF THE STEERING RACK ON HIS 2001 DODGE INTREPID, ES HAVE NO REC. OF PREVIOUS, REPLY TO BALTIMORE, MD OFC, DOT/## 2005-5133

Ack Date:

Sign Office: EXTERNAL
AFFAIRS

Cleared Date:

File Loc:

Added By: SHARRIS x62534

Ack By:

Signature: HARRINGTON

Cleared By:

XREF File:

Modified By: LOGLESBY

Signed For:

Cleared For:

Closed Date:

COMPLETE CONTACT INFO:

BENJAMIN L CARDIN
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515
Tel: 202-226-4016 Fax: E-mail:

10131304

2005 JUL 29 AM 6:15

COMPLETE COMMENT INFO:

Comment Details

Comment

COMPLETE ROUTING INFO:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	7/28/2005	8/9/2005	
	Return Process	7/29/2005		7/29/2005
ODI	REPLY	7/29/2005	8/4/2005	
NVS-010	INFORMATION	7/28/2005		7/29/2005
NOA-010	INFORMATION	7/29/2005		7/28/2005
NIA-110	INFORMATION	7/29/2005		7/29/2005
I10	INFORMATION	7/29/2005		7/29/2005
I20	INFORMATION	7/29/2005		7/29/2005

COMPLETE ATTACHMENT INFO:

Description

Added By

Date & Time

6486.tif

SHARRIS

7/29/2005 08:46:36 AM

Maria
7/29/05

BENJAMIN L. CARDIN
Sen. District, Maryland

COMMITTEE ON VETERANS AND MILITARY

COMMITTEE ON VETERANS AND MILITARY

COMMITTEE ON VETERANS AND MILITARY

SELECT COMMITTEE ON
HOMELAND SECURITY

ARMED FORCES
COMMISSION ON SECURITY
AND COOPERATION IN EUROPE

DEMOCRATIC CAUCUS
STAFFING COMMITTEE

SENATE MAP

Congress of the United States
House of Representatives
Washington, DC 20515-2003

NHTSA

FACSIMILE TRANSMITTAL SHEET

DATE: 6/22/05

TO: Nicole Nason
DOT Cong'l Affairs
FAX NUMBER: 202-366-3675

FROM: Anne Lacey
Office of Congressman Benjamin L. Cardin
600 Wyndhurst Avenue
Suite 230
Baltimore, Maryland 21210
410-433-8886 / 410-433-2110 FAX

COMMENTS: Re: [REDACTED]

NUMBER OF PAGES TO FOLLOW: 2

REPLY TO: ☐ 2207 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-2000
(202) 225-4018
<http://www.house.gov/bcardin>

2005-5139

☒ 600 WYNDHURST AVENUE, SUITE 230
BALTIMORE, MD 21210
(410) 433-8886

BENJAMIN L. CARDIN
2nd District, Maryland

COMMITTEE ON WAYS AND MEANS

SUBCOMMITTEE ON PUBLIC FINANCIAL
MANAGEMENT

SUBCOMMITTEE ON FISCAL RESPONSIBILITY

SELECT COMMITTEE ON
HOMELAND SECURITY

Congress of the United States
House of Representatives
Washington, DC 20515-2003

June 22, 2005

RANKING MEMBER
COMMISSION ON SECURITY
AND COOPERATION IN EUROPE

DEMOCRATIC CAUCUS
STEERING COMMITTEE

SENATOR THUR

Ms. Nicole Nason
Asst. Secretary for Government Affairs
U.S. Department of Transportation
400 7th Street SW, Room 10408
Washington, D.C. 20590-0001

Dear Ms. Nason:

I am writing in the interest of my constituent [REDACTED] who resides at [REDACTED] in Severn, Maryland [REDACTED]

Mr. [REDACTED] has contacted my office seeking the status of a complaint he filed with the National Highway Traffic Safety Administration's Office of Defects Investigation. The complaint number is 10106497.

He also wants to know if Daimler Chrysler has reported defects of the steering rack on the 2001 Dodge Intrepid, in compliance with the Transportation Recall Enhancement, Accountability and Documentation Act.

For your convenience, I am enclosing a copy of the e-mail I have received. I would appreciate anything your office could do to investigate these matters and to address my constituent's concerns. Thank you.

Sincerely,

Benjamin L. Cardin

Benjamin L. Cardin
Member of Congress

BLC:sl
Enclosure
FAX

REPLY TO: ☐ 2207 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-2003
(202) 225-4016
<http://www.house.gov/cardin>

★ 600 WYOMING STREET, SUITE 300
BALTIMORE, MD 21210
(410) 422-8888

ES05-006486

EMAIL

7107663 - [REDACTED]
f:\email\ky20050601\65133929.txt

From: Write your representative <writerep@www.wa.house.gov>
Date: 6/6/2005 1:34:49 PM
Subject: WriteRep Responses

I am writing to ask you to contact the National Highway Traffic Safety Administration on my behalf to inquire on the status of a complaint that I filed with their Office of Defects Investigation (ODI) several months ago. Since filing my complaint, I have not received any word from them. My ODI complaint number is 10106497.

I filed my complaint because my 2001 Dodge Intrepid developed a rattle at about 50,000 miles. First, I was told by my local Goodyear mechanic (Goodyear) in Glen Burnie that I needed to replace the tie rods. After replacing the tie rods, the rattle persisted and last winter, Goodyear suggested that there may be trouble with the steering rack. I took the car to my local Dodge dealer to be checked and was told that the steering rack had to be replaced at a cost of \$1,700. Because the warranty on my car had expired, DaimlerChrysler refused to repair the vehicle or defray the cost of the repair to me. I believe that DaimlerChrysler should bear the cost of the repair. A major safety component on an automobile, such as the steering, should not start to fall apart after just 50,000 miles.

In addition, please let me know whether DaimlerChrysler has reported defects of this nature in compliance with the Transportation Recall Enhancement, Accountability, and Documentation Act. My quick review of the ODI's website showed that many people have complained about steering defects in their Dodge Intrepsids.

Thank you for your time and attention.

==== Original Formatted Message Starts Here =====

DATE: June 6, 2005 1:27 PM

NAME: [REDACTED]

ADDR1: [REDACTED]

ADDR2: [REDACTED]

ADDR3: [REDACTED]

CITY: Severn

STATE: Maryland

ZIP: [REDACTED]

PHO: [REDACTED]

EMA: [REDACTED]

msg:

I am writing to ask you to contact the National Highway Traffic Safety Administration on my behalf to inquire on the status of a complaint that I filed with their Office of Defects Investigation (ODI) several months ago. Since filing my complaint, I have not received any word from them. My ODI complaint number is 10106497.

06/14/2005

3:19:58 PM

22-Jul-05

2005 House Report - Governmental Affairs (I-10)
Correspondence Control Sheet - Room 10408

Control Number 2005 - 4133
Date DOT Received 5/22/2005
Date DOT Received 5/22/2005
Member's Name 62152005
Member Last Name Carson
Member First Name Benjamin L.
Member Organization Member, U.S. House of Representatives
Address 500 Wyndham Avenue, Suite 200
Address
City Baltimore
State MD
Zip 21201

EXECUTIVE SECRETARIAT
2005 JUL 28 10 3 58
NATIONAL LIBRARY
TRAFFIC SAFETY ADMIN.

Constituent File Number [REDACTED]

Constituent Name

Action Office Federal Highway Traffic Safety
Administration

Subject the status of a complaint he filed with the National
Highway Traffic Safety Administration

Date Recd 5/22/2005

Action Office Code 400124

Member Signature Anthony

Signature Yes

Member Contact Phone (410) 435-8800

Closed Date

Remarks

Direct Reply/Complaint Closed Yes

Constitutional Affairs Checked House Rules and Clerk's Office



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-JAN-2005

Repository ☐Reference No.
10106497

OWNER INFORMATION (Type or Print)

Name

Address

City

SEVERN

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1 / 1 / 2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B3HD46R011

Make

DODGE

Model

INTREPID

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number
SCHAEFER AND STROHMINGER

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City
WHITE MARSH

State

MD

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

010000 STEERING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-JAN-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

I BELIEVE THE STEERING MECHANISM IN MY INTREPID IS DEFECTIVE. I CAN TURN THE STEERING WHEEL ALMOST ONE HALF TURN WITHOUT TURNING THE CAR. BILL SMITH, SERVICE MANAGER, BAY AREA TIRE AND SERVICE CENTER, GLEN BURNIE, MARYLAND, HAS LOOKED AT THE CAR AND BELIEVES THAT THE PROBLEM IS WITH THE STEERING RACK, WHICH HE SAYS MUST BE REPLACED. HIS PHONE NUMBER IS (410) 969-0701. BASED ON WHAT I HAVE READ AND DISCUSSIONS WITH MR. SMITH AND OTHER AUTOMOBILE MECHANICS, I BELIEVE THAT SUCH A PROBLEM IS DUE TO A MANUFACTURING DEFECT IN THE MATERIALS, WORKMANSHIP, OR DESIGN. SIMPLY, THIS PROBLEM SHOULD NOT BE FOUND IN AN AUTOMOBILE WITH ONLY 57,000 MILES. IT WILL COST ABOUT \$700.00 TO REPAIR THE STEERING IN MY CAR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) has information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INDR