



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-AUG-2005

Repository ☐

Reference No.

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OWNER INFORMATION (Type or Print)

Name

Address

City

NEWPORT

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YVWTS94D1

Make

VOLVO

Model

S80

Model Year

2001

Date Purchased

01-JAN-02

Dealer's Name and Telephone Number

PARKWAY VOLVO SUBARU 1-800-424-8434

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

WILMINGTON

State

NC

Zip Code

28405

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

111000 ELECTRICAL SYSTEM: BATTERY

Multiple Failures: 8

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-MAY-2002

Failure Mileage

Failure Speed

See Attached sheet.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

07: CONTACT OWNED A 2001 VOLVO S80. HE STATED THAT EVERYTHING IN THE NHTSA INVESTIGATION POSTER HAPPENED TO HIM AS WELL. DEALER REPLACED BATTERIES, AND PAID FOR THE REPAIRS. ALSO, A FALSE TRANSMISSION ERROR OCCURRED. IN ADDITION, FALSE LOW BATTERY INDICATOR COULD RESET THEM. WHILE DRIVING IN A 40 MILE TUNNEL RECEIVED A WARNING LIGHT AND TRANSMISSION SEVERE URGENTLY REQUIRED LIGHT AND IT WAS SET IN A MEDIUM GEAR. THE DEALERSHIP RESET IT AND IT WENT AWAY. ALSO THE AIR MASS METER WAS REPLACED TWICE. THE ELECTRONIC THROTTLE SENSOR WAS REPLACED AT THE BEGINNING OF THIS MONTH, AND THE CAR MILEAGE DROPPED OFF. *AK

See attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative of failures occurring to my 2001 Volvo S-80.

While I did have defective batteries etc they and the false transmission failure did not constitute safety issues with this automobile. Three times while driving in heavy traffic the car continuously stalled and required restarting. All three times I was able to pull into a parking area and thus nullified any safety issues. Two of the three times the problem was identified by a Volvo dealer as the mass air detector (MAI unit) the third time the problem was identified as the Electronic Throttle Sensor (ETS unit). All three times the appropriate unit was replaced by the dealer.

Failed Components Information

Incident	Failure mileage	Component
6/25/03	43,896	Mass Air Flow unit (MAI)
9/20/04	77,319	Mass Air Flow unit (MAI)
7/03/05	93,590	Electronic Throttle Sensor (ETS)