



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

APR 2 5 11
02-AUG-2005

Reference No.
10131082

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	
City	CHESTERFIELD	State	MO	Zip Code	[REDACTED]
Evening Telephone Number	[REDACTED]				

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1R281N01 [REDACTED]	Make VOLVO	Model S60	Model Year 2001
Date Purchased 09-NOV-01	Dealer's Name and Telephone Number WC MOTOR COMPANY INC		Engine: No. Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City MANCHESTER	State MO	Zip Code 63011
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 063100 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; EMISSION
Multiple Failure: 6			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 06-APR-2005	Failure Mileage 97809	Failure Speed	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: 2001 VOLVO S60. THE CALLER STATED THE AIR FLOW METER WAS REPLACED AT THE COST \$290.00. THIS STARTED ABOUT A YEAR AGO, AND HAPPENED 5-6 TIMES. THE CAR WILL LOSE POWER AND STALL. THE CHECK ENGINE LIGHT CAME ON. TOOK VEHICLE TO THE DEALER, AND THE Y RAN A DIAGNOSTIC TEST, REPLACED AIR MASS METER. THE WORK WAS PERFORMED ON APRIL 5 2005, BY WC MOTOR COMP INC. THE CALLER HEARD ABOUT THE INVESTIGATION, AND I KNEW THAT THIS WAS WHAT WAS WRONG WITH VEHICLE. DID NOT TO THE MANUFACTURER, BUT JUST CALLED NHTSA. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).